

Haier

User Manual



Refrigerator-Freezer

HFW99F19ESSB(UK)

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Thank you for purchasing a Haier Product.

Please read these instructions carefully before using this appliance. The instructions contain important information which will help you get the best out of the appliance and ensure safe and proper installation, use and maintenance.

Keep this manual in a convenient place so you can always refer to it for the safe and proper use of the appliance.

If you sell the appliance, give it away, or leave it behind when you move house, make sure you also pass this manual so that the new owner can become familiar with the appliance and safety warnings.

Accessories

Check the accessories and literature in accordance with this list:



Energy label



Warranty card



Quick Guide



Safety Warning Manual



Warranty document



Free Extra
Warranty Label



Water Inlet Pipe



WARNING – Important Safety information



NOTICE-General information and tips



Environmental information



Disposal

Help protect the environment and human health. Put the packaging in applicable containers to recycle it. Help to recycle waste of electrical and electronic appliances. Do not dispose appliances marked with this symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.



WARNING!

Risk of injury or suffocation!

Refrigerants and gases must be disposed of professionally. Ensure that the tubing of the refrigerant circuit is not damaged before being properly disposed of. Disconnect the appliance from the mains supply. Cut off the mains cable and dispose of it. Remove the trays and drawers as well as the door catch and seals, to prevent children and pets to get closed in the appliance.

Before switching on the appliance for the first time read the following safety hints!:



WARNING!

Before first use

- ▶ Make sure there is no transport damage.
- ▶ Remove all packaging and keep out of children's reach.
- ▶ Wait at least two hours before installing the appliance in order to ensure the refrigerant circuit is fully efficient.
- ▶ Handle the appliance always with at least two persons because it is heavy.

Installation

- ▶ The appliance should be placed in a well-ventilated place. Ensure a space of at least 10 cm above and around the appliance.
- ▶ Never place the appliance in a damp area or location where it might be splashed with water. Clean and dry water splashes and stains with a soft clean cloth.
- ▶ Do not install the appliance in direct sunlight or in the near of heat sources (e.g. stoves, heaters).
- ▶ Install and level the appliance in an area suitable for its size and use.
- ▶ Keep ventilation openings in the appliance or in the in-built structure clear of obstruction.
- ▶ Make sure that the electrical information on the rating plate agrees with the power supply. If it does not, contact an electrician.
- ▶ The appliance is operated by a 220-240 VAC/50 Hz power supply. Abnormal voltage fluctuation may cause the appliance to fail to start, or damage to the temperature control or compressor, or there may be an abnormal noise when operating. In such case, an automatic regulator shall be mounted.
- ▶ Do not use multi-plug adapters and extension cables.
- ▶ Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- ▶ Ensure that the power cable is not trapped by the refrigerator. Do not step on the power cable.



WARNING!

- ▶ Use a separate earthed socket for the power supply which is easy accessible. The appliance must be earthed.
Only for UK: The appliance's power cable is fitted with 3-cord (grounding) plug that fits a standard 3-cord (grounded) socket. Never cut off or dismount the third pin (grounding). After the appliance is installed, the plug should be accessible.
- ▶ Do not damage the refrigerant circuit.

Daily use

- ▶ This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- ▶ Children aged from 3 to 8 years are allowed to load and unload, but not allowed to clean or install the refrigerating appliances.
- ▶ Keep away children under 3 years of age from the appliance unless they are constantly supervised.
- ▶ Children shall not play with the appliance.
- ▶ If cool gas or other inflammable gas is leaking in the vicinity of the appliance, turn off the valve of the leaking gas, open the doors and windows and do not unplug a plug in the power cable of the refrigerator or any other appliance.
- ▶ Notice that the appliance is set for operation at a specific ambient range between 10 and 43°C. The appliance may not work properly if it is left for a long period at a temperature above or below the indicated range.
- ▶ Do not place unstable articles (heavy objects, containers filled with water) on top of the refrigerator, to avoid personal injury caused by falling or electric shock caused by contact with water.
- ▶ Do not pull on the door shelves. The door may be pulled slant, the bottle rack, may be pulled away, or the appliance may topple.
- ▶ Open and close the doors only with the handles. The gap between the doors and between the doors and the cabinet is very narrow. Do not extend your hands in these areas to avoid pinching your fingers. Open or close the refrigerator doors only when there are no children standing within the range of door movement.



WARNING!

- ▶ Do not store or use inflammable, explosive or corrosive materials in the appliance or in the vicinity.
 - ▶ Do not store medicines, bacteria or chemical agents in the appliance. This appliance is a household appliance. It is not recommended to store materials that require strict temperatures.
 - ▶ Never store liquids in bottles or cans (besides high percentage spirits) especially carbonated beverages in the freezer, as these will burst during freezing.
 - ▶ Check the condition of food if a warming in the freezer has taken place.
 - ▶ Do not set unnecessarily low temperature in the refrigerator compartment. Minus temperatures may occur at high settings. Attention: Bottles can burst
 - ▶ Do not touch frozen goods with wet hands (wear gloves). Especially do not eat ice lollies immediately after removal from the freezer compartment. There is the risk to freeze or the formation of frost blisters. FIRST aid: keep immediately under running cold water. Do not pull away!
 - ▶ Do not touch the inside surface of the freezer storage compartment when in operation, especially with wet hands, as your hands may freeze onto the surface.
 - ▶ Unplug the appliance in the event of a power interruption or before cleaning. Allow at least 7 minutes before restarting the appliance, as frequent starting may damage the compressor.
 - ▶ Do not use electrical devices inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Maintenance / cleaning
- ▶ Make sure children are supervised if they carry out cleaning and maintenance.
 - ▶ Disconnect the appliance from the electrical supply before undertaking any routine maintenance. Allow at least 7 minutes before restarting the appliance, as frequent starting may damage the compressor.



WARNING!

- ▶ Hold the plug, not the cable, when unplugging the appliance.
- ▶ Do not clean the appliance with hard brushes, wire brushes, detergent powder, petrol, amyl acetate, acetone and similar organic solutions, acid or alkaline solutions. Please clean with special refrigerator detergent to avoid damage.
- ▶ Do not scrape off frost and ice with sharp objects. Do not use sprays, electric heaters like heater, hair dryer, steam cleaners or other sources of heat in order to avoid damage to the plastic parts.
- ▶ Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- ▶ If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- ▶ Do not try to repair, disassemble or modify the appliance by yourself. In case of repair please contact our customer service.
- ▶ Eliminate the dust on the back of the unit at least once in the year to avoid hazard by fire, as well as increased energy consumption.
- ▶ Do not spray or flush the appliance during cleaning.
- ▶ Do not use water spray or steam to clean the appliance.
- ▶ Do not clean the cold glass shelves with hot water. Sudden temperature change may cause the glass to break.

Refrigerant gas information



WARNING!

The appliance contains the flammable refrigerant ISOBUTANE (R600a). Make sure the refrigerant circuit is not damaged during transportation or installation. Leaking refrigerant may cause eye injuries or ignite. If a damage has occurred, keep away open fire sources, thoroughly ventilate the room, do not plug or unplug the power cords of the appliance or any other appliance. Inform the customer service.

In case of eyes get into contact with the refrigerant, rinse immediately it under running water and call immediately the eye specialist.

Intended use

This appliance is intended for cooling and freezing food. It has been designed exclusively for use in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments as well as in bed-and-breakfast and catering business. It is not intended for commercial or industrial use.

Changes or modifications to the device are not allowed. Unintended use may cause hazards and loss of warranty claims.

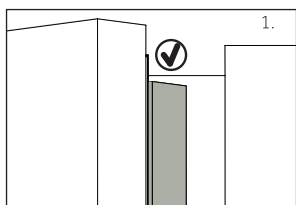
Standards and directives



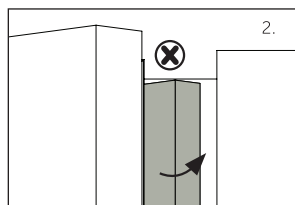
This product meets the requirements of all applicable EC directives with the corresponding harmonised standards and UK standards, which provide for CE and UKCA marking.



CAUTION!



When you close the door, the vertical door strip on the left door should be bent inside (1).



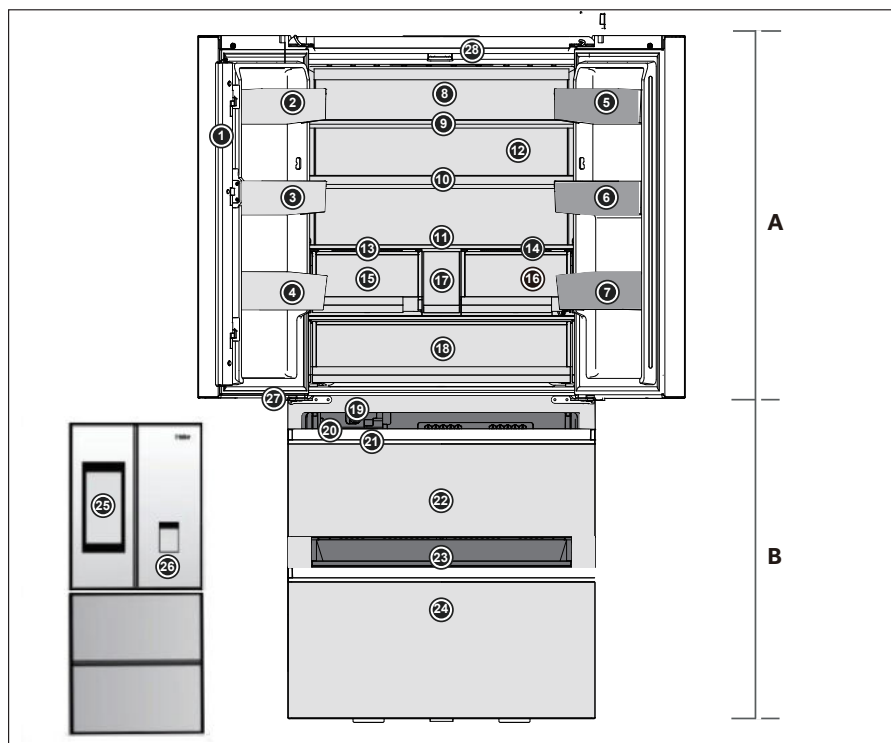
If you try to close the left door and the vertical door strip is unbent (2), you should bend it firstly, otherwise the door strip will hit the fixing shaft or right door. Thus a damage to the door slip or a leak will occur.

There is a heating thread inside the frame. The temperature of the surface will rise a little, which is normal and won't affect the function of appliance.



NOTICE

Due to technical changes and different models, some of the illustrations in this manual may differ from your model.



A: Fridge compartment

- 1 Door beam
- 2 Bottle holder(upper left)
- 3 Bottle holder(middle left)
- 4 Bottle holder(lower left)
- 5 Bottle holder(upper right)
- 6 Bottle holder(middle right)
- 7 Bottle holder(lower right)
- 8 Back lamp
- 9 Glass shelf
- 10 Glass shelf
- 11 Glass shelf
- 12 Air duct(with ABT pro)
- 13 Panel of Humidity Zone drawer
- 14 Panel of My Zone drawer

15 Humidity Zone drawer

16 My Zone drawer

17 Water filter

18 Fresh Box

B: Freezer compartment

19 Auto ice maker

20 Ice storage box

21 Ice scoop

22 Upper freezer drawer

23 Sliding tray

24 Lower freezer drawer

25 Smart window

26 Water dispenser

27 Screen restart board

28 Proximity Sensor

Before first use

- ▶ Remove all packaging materials, keep them out of children`s reach and dispose them in an environmentally friendly manner.
- ▶ Clean the inside and outside of the appliance with water and a mild detergent before putting any food in it.
- ▶ After the appliance has been levelled and cleaned, wait for at least 2-5 hours before connecting it to the power supply. See Section INSTALLATION.
- ▶ Precool the compartments at high settings before loading with food. The function Super Frz. helps to cool down the compartments quickly.
- ▶ The refrigerator temperature and freezer temperature are automatically set to 5° C and -18° C respectively. These are the recommended settings. If desired, you can change these temperatures manually. Please see ADJUST THE TEMPERATURE.

First electrical connection

When the refrigerator is connected to the power for the first time, the display will light up.

Display off/on

Display off: When the door is closed and the appliance is not used within a certain amount of time, the screen automatically turns off.

Display lit: When the display is off, it will be lit if you touch any position, walk past the appliance, or open any door within human sensing range (with human sensing on). When the display is lit, the lamp on the right of the refrigeration door will be lit, and vice versa.

4.1 Adjusting temperature in the refrigeration compartment (1 to 9°C)

Tap the Setting button on the home screen and adjust the temperature in the refrigeration compartment by dragging the Fridge slider between 1 and 9 °C.

4.2 Adjusting temperature in the freezer compartment (-14 to -24°C)

Tap the Setting button on the home screen and adjust the temperature in the freezer compartment by dragging the Freezer slider between -14 and -24 °C.

4.3 Adjusting temperature in the MyZone compartment (Fruit & Veg, Cool Drink, 0° Fresh)

Tap the Setting button on the home screen and adjust the temperature in the MyZone compartment by dragging the MyZone slider which to Fruit & Veg, Cool Drink, 0° Fresh: the factory default setting is Fruits & Veg.

When you select the zero fresh function, environment the refrigerator will operate according to the setting, needs to be set at 1°C.

Special refrigerator functions

The special functions of the refrigerator are divided into six types: Super cool, Super freezer, AutoSet, Holiday.Ice Making, and Fast Ice Making. Tap the function icon to turn on the function (The popup window will ask you to confirm, choose "YES".) and tap it again to turn it off. If the functions are mutually exclusive, the original function will automatically be turned off.

4.4 Super Cool

In Super Cool mode, the refrigeration temperature is set to 1 °C.

The Super Cool function will switch off automatically after 4 hours, and the refrigerator will run according to the latest setting before beginning Super Cool mode. When Super Cool is activated, the Auto Set and holiday functions cannot be turned on at the same time.

4.5 Super Freezer

The Super freeze function is designed to maintain the nutritional value of the food in the freezer.

This function freezes food quickly. If you freeze a large amount of food at one time, it is recommended that you set the Super freezer function 24 hours in advance to lower the freezer temperature. When the food is added, the freezing speed of the freezer compartment is increased, and the food will be frozen quickly, effectively locking nutrients into the food and facilitating storage. The Super Freezer function switches off automatically after 50 hours; the freezer will then run according to the latest setting before entering Super Freezer mode.

4.6 AutoSet function

In AutoSet mode, refrigerating/freezing is set to 5 °C / -18 °C, respectively. In this mode, the temperature of the refrigerating compartment and the freezing compartment cannot be adjusted. If the Super Cool, Super Freeze or Holiday function is set, the AutoSet function automatically closes and exits.

4.7 Holiday function

The Holiday function is designed to facilitate long-term use of the refrigerating compartment. In Holiday mode, the refrigerating temperature is set to 17 °C, so that the refrigerator cannot cause odours due to excessive temperature and energy will be saved.



NOTICE:

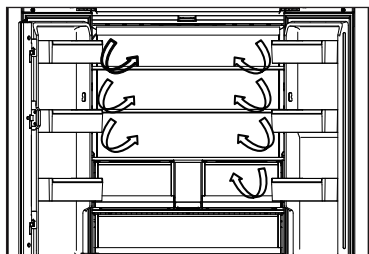
Instructions for RESET Button:

1. Press and hold for 1–2 seconds, then release to restart the screen.
2. Press and hold for more than 8 seconds, then release to switch the screen into deep sleep power-saving mode. To exit this mode: unplug the refrigerator for 3 minutes, then reconnect the power to restore normal operation.



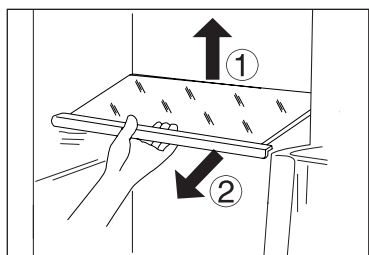
WARNING!

Please clear the refrigeration compartment before entering Holiday function to prevent food from deteriorating. When Holiday function is activated, the Auto Set and Super Cool functions cannot be activated at the same time.



Multi-air-flow

1. The refrigerator is equipped with a multi-air-flow system, with which cool air flows are located on every shelf level. This helps to maintain a uniform temperature to ensure that your food is kept fresher for longer.



Adjustable shelves

1. The height of the shelves can be adjusted to fit your storage needs.
2. To relocate a shelf, remove it first by uplifting its hind edge ① and pulling it out ②.
3. To reinstall it, put it on the lugs on both sides and push it to the most rearward position until the rear of the shelf is fixed inside the slots in the sides

My Zone drawer

In this compartment the humidity level is lower than fridge compartment. This drawer is suitable to store dry fruit and other dry food with low water content like butter, fats and oil or chocolate.

MYZONE | 🍌

Humidity zone drawer

In this compartment the humidity level is higher than fridge compartment. It is controlled automatically by the system and is suitable to store fruits, vegetables, salads etc.

HUMIDITYZONE | 🍏

Fresh Box

Storage zone for fruit and vegetables to keep them fresh and healthy.

FRESHBOX | 🍏



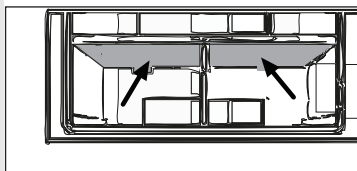
NOTICE:

Cold-sensitive fruits like pineapple, avocado, bananas, grapefruits and vegetables such as potatoes, aubergines, beans, cucumbers, zucchini and tomatoes and cheese should not be stored in the Fresh box.



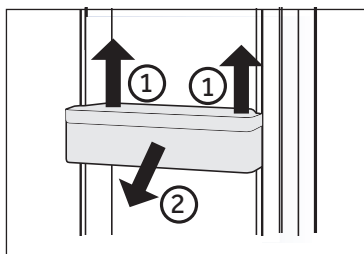
NOTICE

1. Do not remove the plastic cover inside the two zones.
2. They maintain the humidity.
3. Cold-sensitive fruits like pineapple, avocado, bananas,
4. grapefruits are not recommended to be stored in these two drawers.



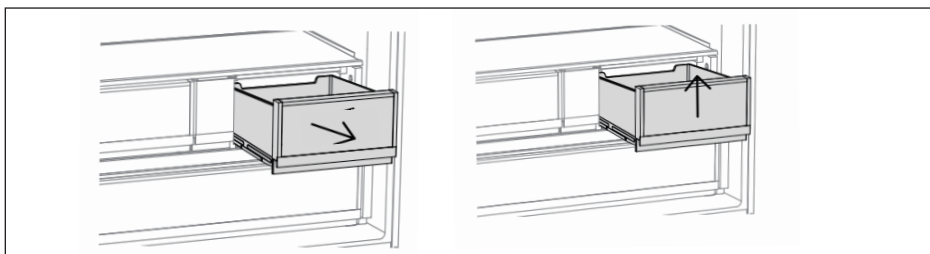
Removable door racks/bottle holder

1. The door racks can be removed for cleaning:
2. Place hands on each side of the rack, lift it upwards ① and pull it out ②.
3. In order to insert the door rack, the above steps are carried out in reverse order.



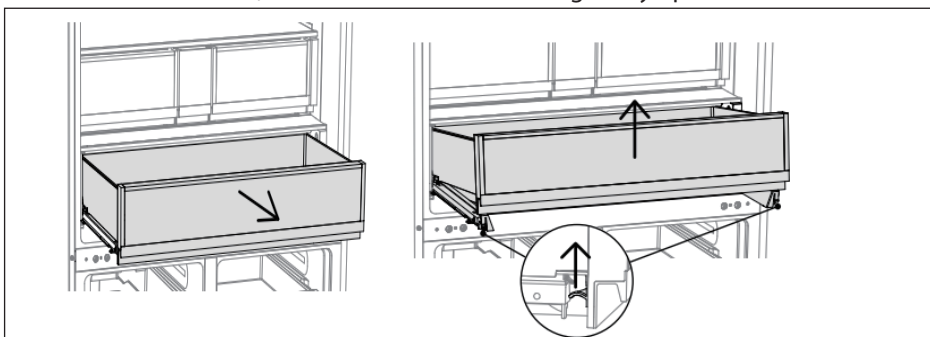
Removable Humidityzone/Myzone drawer

Open the refrigerator door to its maximum extent, pull out the drawer, and then lift the front end to remove it.



Removable Fresh Box

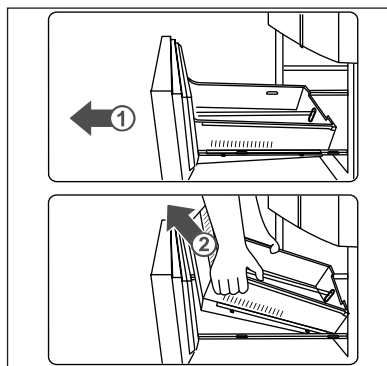
When removing the drawer, place both hands on the bottom sides of the drawer's front cover, press down on the latches, gently lift the front end of the drawer to detach it from the slide, and then lift the drawer diagonally upward to remove it.



Removable upper freezer drawer

1. Pull out to the upper freezer drawer to the maximum extent
2. Lift the drawer until it is separated from the support block. push it into the freezer and tilt it to take out.

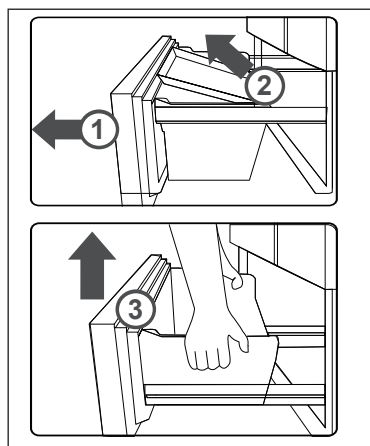
In order to insert the drawer, the above steps are carried out in reverse order.



Removable lower freezer drawer

1. Pull out to the lower freezer drawer to the maximum extent
2. Pull out the freezing tray to stop position, lift and remove.
3. Lift the drawer until it is separated from the support block. push it into the freezer and tilt it to take out.

In order to insert the drawer, the above steps are carried out in reverse order.



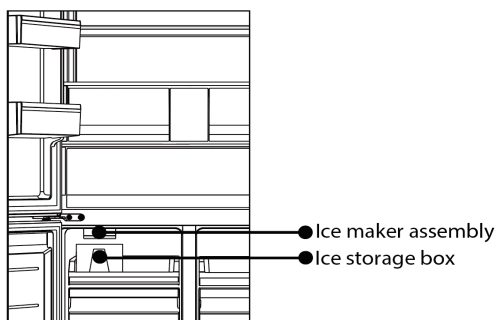
The Light

The LED interior light comes on when the door is opened. The performance of the lights is not affected by any of the appliances other settings.

Names of Ice Maker Parts

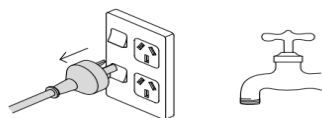
The automatic ice maker can be removed for cleaning and taken out when ice is not needed, leaving room for other frozen foods.

Ice Maker

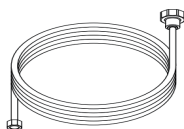


Water connection

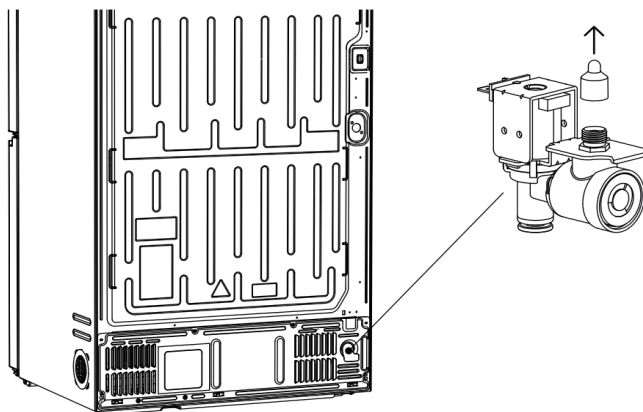
Ensure the refrigerator is NOT plugged into a power supply. Locate the isolation tap for cold water connection (tee and tap fitting not supplied).



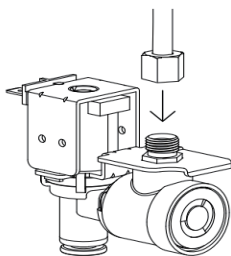
Locate the water hose set to complete the water connection installation



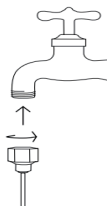
Remove cap from water inlet valve at the back of the refrigerator.



Connect one end of the water hose set to the water inlet valve.

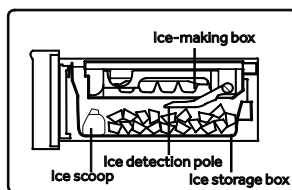


Fasten the water tap adaptor to the isolation tap. Take care not to overtighten the water tap adaptor.



Take ice cubes

After making ice, use an ice shovel to take ice cubes.



NOTICE

If you have just started using it or it has been more than a week since the last use, the newly made ice cubes may be smelly or dusty, so the first made ice (about 8 ice cubes) recommend thrown away.

- If you have cleaned the water supply channel of the ice maker, the ice cubes made for the first time can also be used immediately.

Ice cube storage

The ice storage capacity of the ice box can be automatically confirmed by the ice detector. (In order to correctly determine the ice storage capacity, do not place the ice cubes flatly) After the storage reaches a certain amount, stop Ice-making. Please confirm the amount of ice stored in the ice box. If there is too much ice, it will not be able to make ice, or it may affect the normal opening and closing of the door.

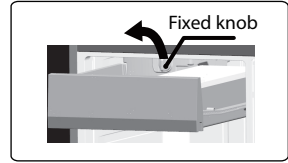
Cleaning Ice Box

Step 1:

Turn off the Ice-making function and open the upper freezer door.

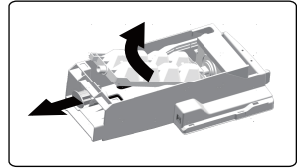
Step 2:

Rotate the ice box fixing knob to the left all the way, hold the handle on the front of the ice box outwards, and slowly



Step 3:

Turn the ice maker over, pull the white ice maker knob out, and then remove the ice maker.



Step 4:

Wash the ice box with water; do not use brushes or decontamination powders that may scratch the surface.



Step 5:

Install the ice box in the reverse order of removal. Push the ice maker into the drawer and push it to the bottom until you hear a "click", which indicates it is fully inserted. Turn the retaining knob back to the right to lock.



NOTICE

After freezing anything other than water, the ice maker should be cleaned in time before putting it back into the automatic ice maker.

- When cleaning the water storage box, use a soft sponge to wash it; do not use brush or decontamination powder. To remove stubborn stains, use diluted dishwashing detergent, but be sure to rinse with water. Do not use hard bristle brushes, wire brushes, abrasives (such as toothpaste, detergent powder, etc.), organic solvents (such as gasoline, thinner, acetone, alcohol, etc.), hot water, acid or alkali that can cause plastic cracking.
- The ice box assembly is not washable. If it gets wet, wipe it with a dry cloth. Otherwise, the ice-making function will be damaged if water gets into the appliance. Do not add water to the ice box when installing the ice maker as the water is supplied automatically.



WARNING

Only fill potable water into the ice maker.

Ice Maker Q&A

Q1: Do not make ice?

Phenomenon	Do not make ice.
Reason	a. Water is not added to the water storage box. b. The water storage box is not inserted in place. c. The Ice-making assembly is not installed properly. d. The "Ice-Making" function is not turned on.
Solution	a. Add water to the water storage box. b. Insert the water storage box correctly in place. c. Push the ice maker assembly all the way in until the securing knob can be locked. d. Turn on the "Ice-making" function.

Q2: The amount of ice is small, the ice cubes are small or melted?

Phenomenon	The produced ice cubes are few, small and partially melting.
Reason	a. The refrigerator door is opened and closed frequently or isn't closed tightly. b. The ice storage box is uneven or mixed with other things
Solution	a. Close the refrigerator door tightly, and try to open and close it as less frequently as possible. b. Use an ice shovel to flatten the ice cubes and remove the mixed foreign matter.

Q3: The produced ice cubes are cloudy

Phenomenon	The ice cubes produced have white suspensions.
Reason	Ice is made with water that contains minerals.
Solution	This is normal and there is no need to worry.

Q4: The ice cubes have an odor?

Phenomenon	The ice produced by the ice maker has a peculiar smell.
Reason	a. The water in the water storage box has not been replaced for a long time. b. Odorous water or beverages are poured into the water storage box. c. The ice cubes have been made and kept in the ice box for too long.
Solution	a. Change the water. b. Refer to "Cleaning and Maintenance of Ice Maker" for cleaning. c. Ice cubes should not be stored for a long time, or it will cause odor with other foods.

Q5: The ice cubes are in strange shapes?

Phenomenon	a. Ice cubes agglomerate or differ in size from each other. b. Ice cubes are rounded. c. Ice cubes have protrusions.
Reason	a. The refrigerator is slanted. b. The ice cubes have been placed for too long. c. There are concave and convex water supply channels on the ice box.
Solution	a. The feet can be adjusted properly to ensure the refrigerator is placed smoothly. b. Use ice cubes as soon as possible, or remake. c. This is normal and there is no need to worry.



Energy saving tips

- ▶ Make sure the appliance is properly ventilated (see INSTALLATION).
- ▶ Do not install the appliance in direct sunlight or in the near of heat sources (e.g. stoves, heaters).
- ▶ Avoid unnecessarily low temperature in the appliance. The energy consumption increases the lower the temperature in the appliance is set.
- ▶ Functions like POWER- FREEZE consume more energy.
- ▶ Allow warm food to cool down before placing it in the appliance.
- ▶ Open the appliance door as little and as briefly as possible.
- ▶ Do not overfill the appliance to avoid obstructing the air flow.
- ▶ Avoid air within the food packaging.
- ▶ Keep door seals clean so that the door always closes correctly.
- ▶ Defreeze frozen food in the fridge storage compartment.
- ▶ The most energy-saving configuration requires the appliance keep drawers, food box and shelves on factory-fresh condition, and food should be places as far as possible without blocking the air outlet of the duct.



WARNING!

Disconnect the appliance from the power supply before cleaning.

Cleaning

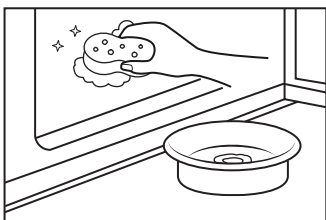
Clean the appliance when only little or no food is stored.

The appliance should be cleaned every four weeks for good maintenance and to prevent bad stored food odors.



WARNING!

- ▶ Do not clean the appliance with hard brushes, wire brushes, detergent powder, petrol, amyl acetate, acetone and similar organic solutions, acid or alkaline solutions. Please clean with special refrigerator detergent to avoid damage.
- ▶ Do not spray or flush the appliance during cleaning.
- ▶ Do not use water spray or steam to clean the appliance.
- ▶ Do not clean the cold glass shelves with hot water. Sudden temperature change may cause the glass to break.
- ▶ Do not touch the inside surface of the freezer storage compartment, especially with wet hands, as your hands may freeze onto the surface.
- ▶ In case of heating check the condition of frozen goods.



- ▶ Always keep the door gasket clean.
- ▶ Clean the inside and housing of the appliance with a sponge dampened in warm water and neutral detergent.
- ▶ 1. Please scrub the interior and exterior of the refrigerator, including door sealing, door rack, glass shelves, boxes and so on, with a soft towel or sponge dipped in warm water (you may add neutral detergent into the warm water).
- ▶ 2. If there is liquid spilled, remove all the contaminated parts, directly rinse with the flow water, dry and place it back into the fridge.
- ▶ 3. If there is spilled cream (such as the cream, melting ice cream), please remove all the contaminated parts, put into the warm water with about 40 °C for some time, then rinse with the flow water, dry and place it back into the fridge.
- ▶ 4. In case some small part or component gets stuck inside of the fridge (between shelves or drawers), use small soft brush to release it. If you could not reach the part, please contact Haier service
- ▶ Rinse and dry with soft cloth.
- ▶ Do not clean any of the parts of the appliance in a dishwasher.
- ▶ Allow at least 7 minutes before restarting the appliance as frequent starting may damage the compressor.

Defrosting

The defrosting of the refrigerator and the freezer compartment are done automatically; no manual operation is needed.

Replacing the LED-lamps



WARNING!

Do not replace the LED lamp yourself, it must only be replaced by either the manufacturer or the authorised service agent.

The lamps adopts LED as its light source, featuring low energy consumption and long service life. If there is any abnormality, please contact the customer service . See CUSTOMER SERVICE.



Replaceable (LED only) light source by a professional.

This product contains a light source of energy efficiency class G.

Compartment	Voltage	Energy efficiency class	Model
Fridge back lamp	12V	G	HFW99F19ESSB(UK)
Freezer	12V	G	
Fresh Box	12V	G	
Handle lamp	12V	G	

Non-use for a longer period

If the appliance is not used for an extended period of time, and you will not use the Holiday-function for the refrigerator:

- ▶ Take out the food.
- ▶ Unplug the power cord.
- ▶ Clean the appliance as described above.
- ▶ Keep the doors open to prevent the creation of bad odours inside.



NOTICE

Turn the appliance off only if strictly necessary.

Moving the appliance

1. Remove all food and unplug the appliance.
2. Secure shelves and other moveable parts in the fridge and the freezer with adhesive tape.
3. Do not tilt the refrigerator more than 45° to avoid damaging the refrigerating system.



WARNING!

- ▶ Do not lift the appliance by its handles.
- ▶ Never place the appliance horizontally on the ground.

Many occurring problems could be solved by yourself without specific expertise. In case of a problem please check all shown possibilities and follow below instructions before you contact an after sales service. See CUSTOMER SERVICE.



WARNING!

- ▶ Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- ▶ Electrical equipment should be serviced only by qualified electrical experts, because improper repairs can cause considerable consequential damages.
- ▶ A damaged supply should only be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Problem	Possible Cause	Possible Solution
The compressor does not work.	• Mains plug is not connected in the mains socket. • The appliance is in the defrosting cycle	• Connect the mains plug. • This is normal for an automatic defrosting
The appliance runs frequently or runs for a too long period of time.	• The indoor or outdoor temperature is too high. • The appliance has been off power for a period of time. • A door of the appliance is not tightly closed. • The door has been opened too frequently or for too long. • The temperature setting for the freezer compartment is too low. • The door gasket is dirty, worn, cracked or mismatched. • The required air circulation is not guaranteed.	• In this case, it is normal for the appliance to run longer. • Normally, it takes 8 to 12 hours for the appliance to cool down completely. • Close the door/drawer and ensure the appliance is located on a level ground and there is no food or container jarring the door. • Do not open the door/drawer too frequently. • Set the temperature higher until a satisfactory refrigerator temperature is obtained. It takes 24 hours for the refrigerator temperature to become stable. • Clean the door/drawer gasket or replace them by the customer service. • Ensure adequate ventilation.
The inside of the refrigerator is dirty and/ or smells.	• The inside of the refrigerator needs cleaning. • Food of strong odour is stored in the refrigerator.	• Clean the inside of the refrigerator. • Wrap the food thoroughly..

Problem	Possible Cause	Possible Solution
It is not cold enough inside the appliance.	- The temperature is set too high. - Too warm goods has been stored. - Too much food has been stored at one time. - The goods are too close to each other. - A door/drawer of the appliance is not tightly closed. - The door/drawer has been opened too frequently or for too long.	- Reset the temperature. - Always cool down goods before storing them. - Always store small quantities of food. - Leave a gap between several foods allowing air flowing. - Close the door/drawer. - Do not open the door/drawer too frequently.
It is too cold inside the appliance.	- The temperature is set too low. - The Super Frz/Super Cool-function is activated or is running too long.	- Reset the temperature. - Switch off the Super Frz/Super Cool function
Moisture formation on the inside of the refrigerator compartment.	- The climate is too warm and too damp. - A door/drawer of the appliance is not tightly closed. - The door/drawer has been opened too frequently or for too long. - Food containers or liquids are left open.	- Increase the temperature. - Close the door/drawer. - Do not open the door/drawer too frequently. - Let hot foods cool to room temperature and cover foods and liquids.
Moisture accumulates on the refrigerator's outside surface or between the doors/drawer and drawer.	- The climate is too warm and too damp. - The door is not closed tightly. The cold air in the appliance and the warm air outside it condensates.	- This is normal in damp climate and will change when the humidity decreases. - Ensure that the door/drawer is tightly shut.

Problem	Possible Cause	Possible Solution
Strong ice and frost in the freezer compartment.	- The goods were not adequately packaged. - A door/drawer of the appliance is not tightly closed. - The door/drawer has been opened too frequently or for too long. - The door/drawer gasket is dirty, worn, cracked or mismatched. - Something on the inside prevents the door/drawer to close properly.	- Always pack the goods well. - Close the door/drawer. - Do not open the door/drawer too frequently. - Clean the door/drawer gasket or replace them by new ones. - Reposition the shelves, door racks, or internal containers to allow the door/drawer to close.
The sides of the cabinet and door strip get warm.	-	This is normal.
The appliance makes abnormal sounds.	- The appliance is not located on level ground. - The appliance touches some object around it.	- Adjust the feet to level the appliance. - Remove objects around the appliance.
A slight sound is to be heard similar to that of flowing water.	-	This is normal.
You will hear an alarm beep.	The fridge storage compartment door is open.	Close the door.
You will hear a faint hum.	The anti-condensation system is working	This prevents condensation and is normal
The interior lighting or cooling system does not work.	- Mains plug is not connected in the mains socket. - The power supply is not intact. - The LED-lamp is out of order.	- Connect the mains plug. - Check the electrical supply to the room. Call the local electricity company! - Please call the service for changing the lamp.
Display light up circularly, but do not feel cool.	It is in the demo mode.	When the display screen is unlocked, press "Zone" and click "Holiday" 5 times (within 5 seconds) to exit this mode.

To contact the technical assistance, visit our website: <https://corporate.haier-europe.com/en/>

Under the section "website", choose the brand of your product and your country. You will be redirected to the specific website where you can find the telephone number and form to contact the technical assistance.

Power interruption

In the event of a power cut, food should remain safely cold for about 5 hours. Follow these tips during a prolonged power interruption, especially in summer:

- ▶ Open the door/drawer as few times as possible.
- ▶ Do not put additional food into the appliance during a power interruption.
- ▶ If prior notice of a power interruption is given and the interruption duration is longer than 5 hours, make some ice and put it in a container in the top of the refrigerator compartment.
- ▶ An inspection of the goods is required immediately after the interruption.
- ▶ As temperature in the refrigerator will rise during a power interruption or other failure, the storage period and edible quality of food will be reduced. Any food that defrosts should be either consumed, or cooked and refrozen (where suitable) soon afterwards in order to prevent health risks.

Memory function during power interruption

After restoration of power the appliance continues with the settings that were set before the power failure.

Unpacking



WARNING!

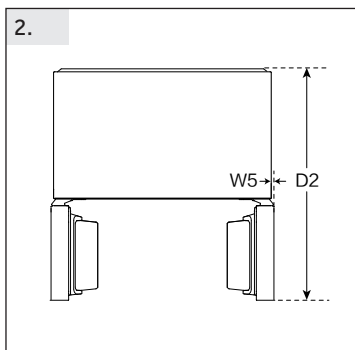
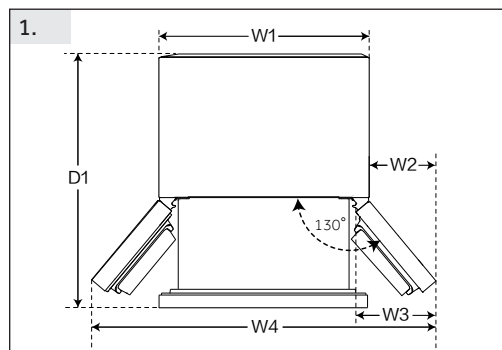
- ▶ The appliance is heavy. Always handle with at least two persons.
 - ▶ Keep all packaging materials out of children's reach and dispose them in an environmentally friendly manner.
-
- ▶ Take the appliance out of the packaging.
 - ▶ Remove all packaging materials.

Environmental conditions

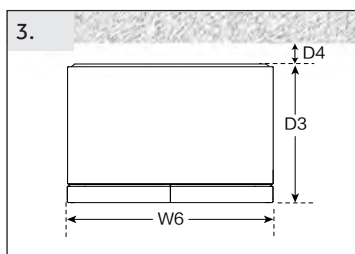
The room temperature should always be between 10° C and 43° C, since it can influence the temperature inside the appliance and its energy consumption. Do not install the appliance near other heat-emitting appliances (ovens, refrigerators) without isolation.

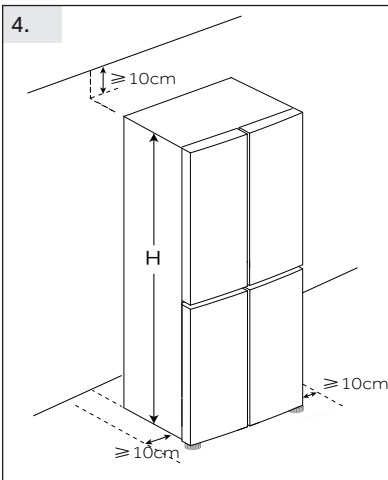
Space recommendation

Recommended space (mm) when door is opened:



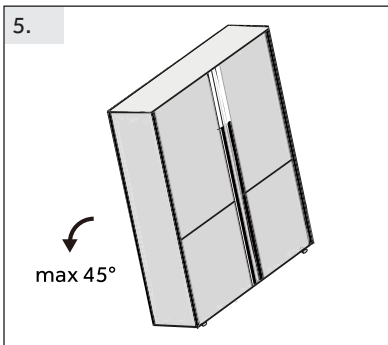
(mm)		HFR79F19DF (UK)		
Width	W1	905		
	W2	288		
	W3	344		
	W4	1481		
	W5	21		
	W6	905		
Depth	D1	1176		
	D2	1141		
	D3	745		
Distance to wall	D4	100		
Height (Fig.4)		1900		





Ventilaton cross-section

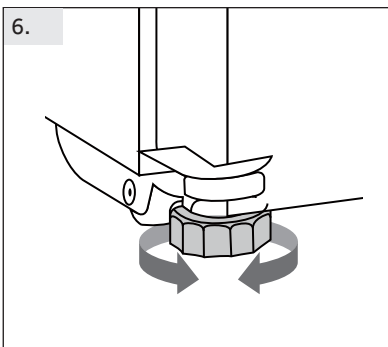
To achieve sufficient ventilation of the appliance for safety reasons, the information of the required ventilation cross sections must be observed.



Aigning the appliance ((Fig.5.6.7.)

The appliance should be placed on a flat and solid surface.

5. Tilt the refrigerator slightly backwards.



6. Set the feet to the desired level.

Make sure the distance to the wall on the hinge side is at least 75 mm for the door to open properly.



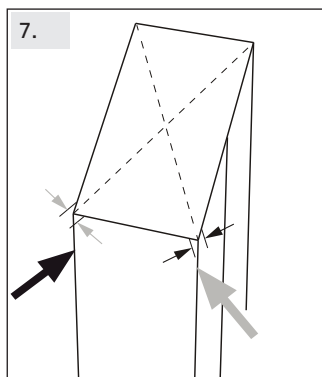
NOTICE

For a free standing appliance: this refrigerating appliance is not intended to be used as a built-in appliance

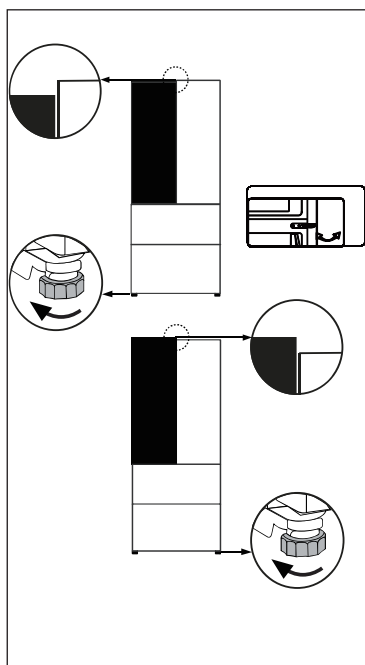


Notice:

For a free standing appliance: this refrigerating appliance is not intended to be used as a built-in appliance



7. The stability can be checked by alternately bump-ing on the diagonals. The slightly swaying should be the same in both directions. Otherwise the frame can warp; possible leaking door seals are the result. A low tendency to the rear facilitates the closing of the doors.

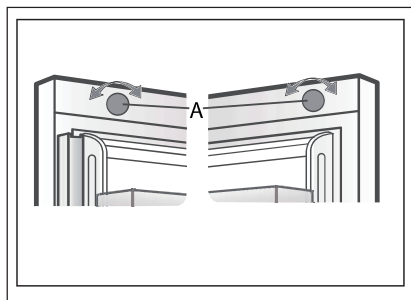


Fine tuning of the doors

If the doors are not in one level, this mismatch can be remedied by following:

Using adjustable foot/adjustable hinge

Rotate the adjustable foot or adjustable hinge according to the direction of arrow to turn up or down the foot. Adjustable hinges can be fine tuned with a 6mm Allen wrench. Contact after-sale service if needed.



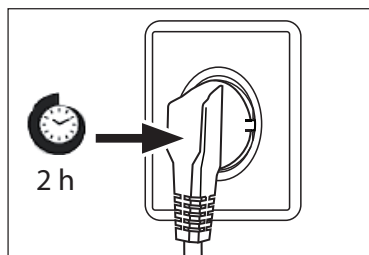
Using adjustment button

Rotate the adjustment button on top of the door.



Notice:

In the future use of refrigerator, doors uneven phenomenon may occur to the weight of stored food. Then please adjust according to the above methods.



Waiting time

To the maintenance-free lubrication oil is located in the capsule of the compressor. This oil can get through the closed pipe system during slanting transport. Before connecting the appliance to the power supply you have to wait at least 2 hours so that the oil runs back into the capsule.

Electrical connection

Before each connection check if:

- ▶ power supply, socket and fusing are appropriate to the rating plate.
- ▶ the power socket is earthed and no multi-plug or extension.
- ▶ the power plug and socket are strictly according.

Connect the plug to a properly installed household socket.



WARNING!

To avoid risks a damaged power cord must be replaced by the customer service (see warranty card).

Product fiche according to regulation EU No. 2019/2016

Brand	Haier
Model name / identifier	HFW99F19ESSB(UK)
Category of the model	Refrigerator-freezer
Energy efficiency class	E
Annual energy consumption(kWh/year)(1)	363
Total volume(L)	690
Volume refrigerator(L)	436
Volume freezer(L)	254
Star rating	
Frost-free system	Yes
Freezing capacity(kg/24h)	13
Climate rating(2)	SN-N-ST-T
Noise emission class and airborne acoustical noise emissions(db(A) re 1pW)	C(36)
Temperature rise time (h)	12
Ice making capacity	0.8 kg/24h
Type of appliance	freestanding

Explanations:

• Yes, featured

- (1) Based on the results of the standards conformance test over 24 hours. The actual consumption depends on the use and the location of the appliance.
- (2) Climate rating SN: This appliance is intended for use in an ambient temperature of between + 10°C and +32°C

Climate rating N: This appliance is intended for use in an ambient temperature of between + 16°C and +32°C

Climate rating ST: This appliance is intended for use in an ambient temperature of between + 16°C and +38°C

Climate rating T: This appliance is intended for use in an ambient temperature of between + 16°C and +43°C

Additional technical data

Voltage / Frequency	220-240V ~/ 50Hz
Input current (A)	2
Main fuse (A)	15
Coolant	R600a
Dimensions (H/W/D in mm)	1900 / 905 / 748

We recommend our Haier Customer Service and the use of original spare parts. If you have a problem with your appliance, please first check section TROUBLE-SHOOTING.

If you cannot find a solution there, please contact

- ▶ your local dealer or
- ▶ our European Call Service-Center (see listed phone numbers below) or
- ▶ the Service & Support area at www.haier.com where you can activate the service claim and also find FAQs.

To contact our Service, ensure that you have the following data available. The information can be found on the rating plate.

Model _____

Serial No. _____

Also check the Warranty Card supplied with the product in case of warranty.

European Call Service-Center		
Country*	Phone number	Costs
Haier Italy (IT)	199 100 912	
Haier Spain (ES)	902 509 123	
Haier Germany (DE)	0180 5 39 39 99	• 14 Ct/Min Landline • max 42 Ct/Min Mobile
Haier Austria (AT)	0820 001 205	• 14,53 Ct/Min Landline • max 20 Ct/Min all others
Haier United Kingdom (UK)	0333 003 8122	
Haier France (FR)	0980 406 409	

* For other countries please refer to www.haier.com

Haier Europe Trading S.r.l

Branch UK

Westgate House, Westgate, Ealing

London, W5 1YY

*Duration of the guarantee of the refrigerating appliance:

Minimum guarantee is: 2 years for EU Countries, 3 years for Turkey, 1 year for UK, 1 year for Russia, 3 years for Sweden, 2 years for Serbia, 5 years for Norway, 1 year for Morocco, 6 months for Algeria, Tunisia no legal warranty required.

*The period of spare parts for the repair of the appliance:

Thermostats, temperature sensors, printed circuit boards and light sources are available for a minimum period of seven years after placing the last unit of the model on the market.

Door handles, door hinges, trays and baskets for a minimum period of seven years and door gaskets for a minimum period of 10 year, after placing the last unit of the model on the market.

*For further information about the product, please consult <https://eprel.ec.europa.eu/> or scan the QR on the energy label supplied with the appliance.



Haier



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2026 Version A