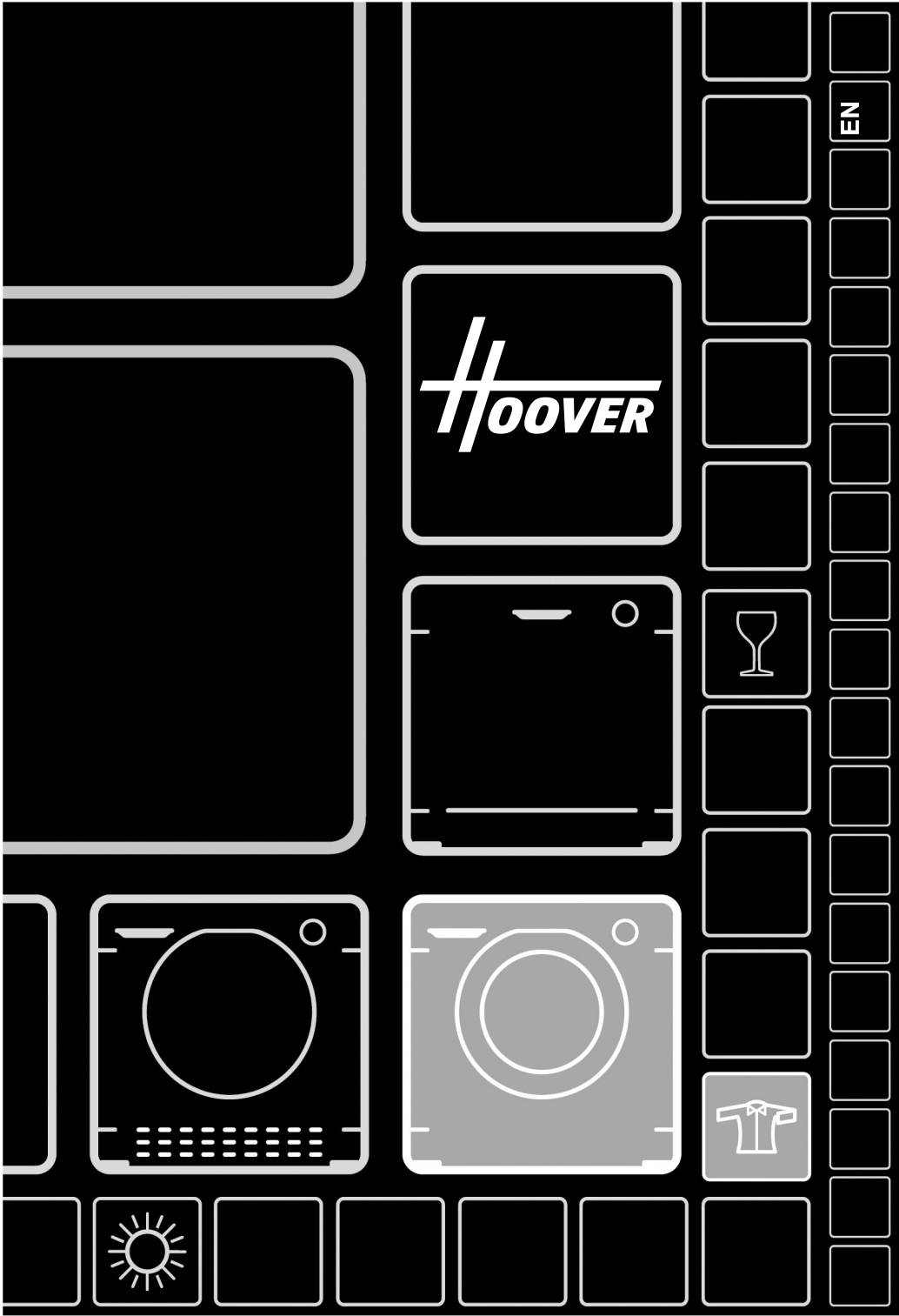




Thank you for purchasing a Hoover Product.

Please read these instructions carefully before using this appliance. The instructions contain important information which will help you get the best out of the appliance and ensure safe and proper installation, use and maintenance.

Keep this manual in a convenient place so you can always refer to it for the safe and proper use of the appliance.

If you sell the appliance, give it away, or leave it behind when you move house, make sure you also pass on this manual so that the new owner can become familiar with the appliance and safety warnings.

Legend



Warning - Important Safety information



General information and tips



Environmental information

NOTE:FOR U.K. ONLY



On receipt of your appliance please check it carefully for damage. Any damage found must be reported to the delivery driver immediately. Alternatively damage found must be reported to the retailer within 2 days of receipt.



Environmental conditions

This appliance is marked according to the European directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE).

WEEE contains both polluting substances (which can cause negative consequences for the environment) and basic components (which can be re-used). It is important to have WEEE subjected to specific treatments, in order to remove and dispose properly all pollutants, and recover and recycle all materials. Individuals can play an important role in ensuring that WEEE does not become an environmental issue; it is essential to follow some basic rules:

- WEEE should not be treated as household waste;
- WEEE should be handed over to the relevant collection points managed by the municipality or by registered companies. In many countries, for large WEEE, home collection could be present.

In many countries, when you buy a new appliance, the old one may be returned to the retailer who has to collect it free of charge on a one-to-one basis, as long as the equipment is of equivalent type and has the same functions as the supplied equipment.



WARNING!

Risk of injury or suffocation!

Disconnect the appliance from the mains supply. Cut off the mains cable and dispose of it. Remove the door catch to prevent children and pets to get closed in the appliance.

1-Safety information	4
2-Installation	7
3-Practical hints	11
4-Product description	13
5-Control panel	14
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Before switching on the appliance for the first time read the following safety hints!



WARNING!

Daily use

- ▶ This appliance is intended to be used in household and similar applications such as:
 - Staff kitchen areas in shops, offices and other working environments;
 - Farm houses;
 - By clients in hotels, motels and other residential type environments;
 - Bed and breakfast type environments.

A different use of this appliance from household environment or from typical housekeeping functions, as commercial use by expert or trained users, is excluded even in the above applications. If the appliance is used in a manner inconsistent with this it may reduce the life of the appliance and may void the manufacturer's warranty. Any damage to the appliance or other damage or loss arising through use that is not consistent with domestic or household use (even if located in a domestic or household environment) shall not be accepted by the manufacturer to the fullest extent permitted by law.

- ▶ This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

- ▶ Children should be supervised to ensure that they do not play with the appliance.
- ▶ Children of less than 3 years should be kept away unless continuously supervised.
- ▶ If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.

- ▶ Only use the hose-sets supplied with the appliance for the water supply connection (do not reuse old hose-sets).
- ▶ Water pressure must be between 0.03 MPa and 1 MPa.
- ▶ Make sure carpets or rugs do not obstruct the base or any of the ventilation openings.
- ▶ After installation, the appliance must be positioned so that the plug is accessible.
- ▶ The maximum load capacity of dry clothes depends on the model used (see control panel).
- ▶ To consult the product technical specification please refer to the manufacturer website.

Electrical connections and safety instructions

- ▶ The technical details (supply voltage and power input) are indicated on the product rating plate.
- ▶ Make sure that the electrical system is earthed, complies with all applicable law and that the (electricity) socket is compatible with the plug of the appliance. Otherwise, seek qualified professional assistance.
- ▶ The use of converters, multiple sockets or extension cords is strongly advised against.
- ▶ Before cleaning or maintaining the washing machine, unplug the appliance and turn off the water tap.
- ▶ Do not pull on the power cord or appliance to unplug the machine.
- ▶ Make sure there is no water in the drum before opening the door.



WARNING!

Water may reach very high temperatures during the wash cycle.

- ▶ Do not expose the washing machine to rain, direct sunlight or other weather elements. Protect from possible freezing.
- ▶ When moving, do not lift the washing machine by the knobs or detergent drawer; during transport, never rest the door on the trolley. We recommend two people lift the washing machine.
- ▶ In the event of fault and/or malfunction, turn off the washing machine, close the water tap and do not tamper with the appliance. Immediately contact the customer service centre and only use original spare parts. Failure to observe these instructions may jeopardise appliance safety.

Intended use

This appliance is intended for washing machine-washable laundry only. Anytime follow the instructions given on the label of each garment label. It is designed exclusively for domestic use inside the house. It is not intended for commercial or industrial use.

Changes or modifications to the device are not allowed. Unintended use may cause hazards and loss of all warranty and liability claims.

2.1 Preparation

- ▶ Make sure there is no transport damage.
- ▶ Make sure all transport bolts are removed.
- ▶ Handle the appliance always with at least two persons because it is heavy.
- ▶ Take the appliance out of the packaging.
- ▶ Remove all packaging material including protecting film on cabinet, polystyrene base, keep them out of children reach. While opening the package, water drops may be seen on plastic bag and porthole. This normal phenomenon results from water tests in the factory.

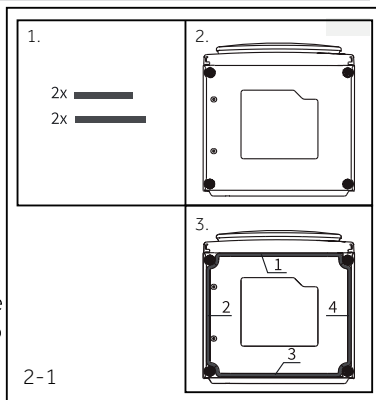


Note: Packaging disposal

Keep all packaging materials out of children's reach and dispose them in an environmentally friendly manner.

2.2 OPTIONAL: Install noise reduction pads

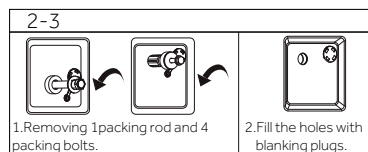
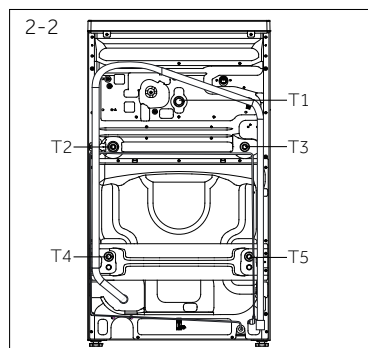
1. When opening the shrink package, you will find four noise reduction pads. These are used for reducing noise (Fig. 2-1).
2. Lay the washing machine down to its side, porthole pointing upwards, bottom side towards operator.
3. Take out the noise reduction pads and remove the double-sided adhesive protective film; paste around the bottom; the noise reduction pads under the washing machine cabinet as shown in Figure 3 (two longer pads in position 1 and 3, two shorter pads in position 2 and 4). Finally set the machine upright again.



2.3 Dismantle the transportation bolts

The transport protection on the rear side is designed for clamping anti-vibration components inside the appliance during transportation to prevent inner damage. All elements (T1, T2, T3, T4 and T5, Fig 2-2) must be removed before use.

1. Remove 1 packing rod (T1) and 4 packing bolts (T2-T5) (Fig. 2-3).
2. Fill the holes with blanking plugs.



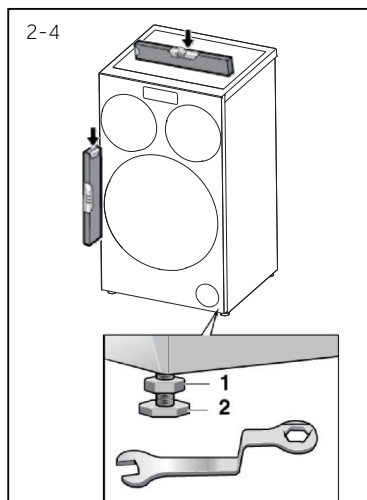


Note: Keep in safe place

Keep all parts of the transport protection in a safe place for later use. Whenever the appliance is to be moved at first reinstall the protection parts.

2.4 Moving the appliance

If the machine is to be moved to a distant location, replace the transportation bolts removed before installation to prevent damage: The assembly takes place in reverse order.



2.5 Aligning the appliance

Adjust all feet (Fig.2-4) to achieve a complete level position. This will minimize vibrations and thus noise during use. It will also reduce wear and tear. We recommend to use a spirit level for adjustment. Floor should be as stable and flat as possible.

1. Loose the locknut (1) by using a wrench.
2. Adjust the height by turning the feet.(2).
3. Tighten locknut (1) against the housing.

2.6 Drain Water Connection

Fix the water drain hose properly to the piping. The hose has to reach at one point a height between 80 and 100 cm above the appliance bottom line! If possible keep always drain hose fixed to the clip at the appliance back.



WARNING!

- ▶ Use only the supplied hose set for the connection.
- ▶ Never reuse old hose sets!
- ▶ Only connect to cold water supply.
- ▶ Before connection, check whether the water is clean and clear.

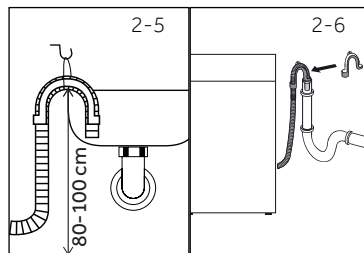
Following connections are possible:

2.6.1 Drain hose to sink

- ▶ Hang the drain hose with the U-support over the edge of a sink with adequate size (Fig. 2-5).
- ▶ Protect the U-support sufficiently against slipping.

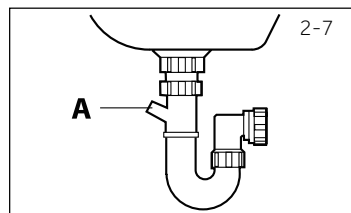
2.6.2 Drain hose to waste water connection

- ▶ The internal diameter of the stand pipe with vent-hole must be minimum 40 mm.
- ▶ Put the drain hose for 80-100 mm in the wastewater pipe.
- ▶ Attach the U-support and secure it sufficiently (Fig. 2-6).



2.6.3 Drain hose to sink connection

- ▶ The junction must lie above the siphon.
- ▶ A spigot connection is usually closed by a pad (A). That must be removed to prevent any disfunction (Fig. 2-7).
- ▶ Secure the drain hose with a clamp.



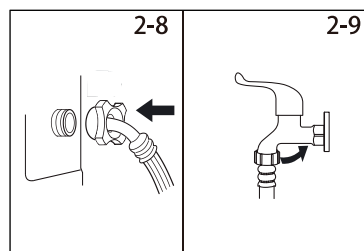
CAUTION!

- ▶ The drain hose should not be submerged in water and should be securely fixed and leak-free. If the drain hose is placed on the ground or if the pipe is at a height of less than 80 cm, the washing machine will continuously drain while being filled (self-siphoning).
- ▶ Drain hose is not to be extended. If necessary contact after sales service.
- ▶ Do not remove the drainage pipe clamp.

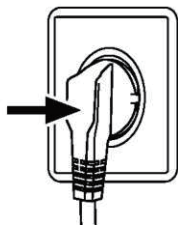
2.7 Fresh Water Connection

Make sure that the gaskets are inserted.

1. Connect the water inlet hose with the angled end to the appliance (Fig.2-8). Tighten the screw Joint by hand.
2. The other end connects to a water tap with a 3/4 thread (Fig.2-9).



2-10



2.8 Electrical Connection

Before each connection check if:

- ▶ power supply, socket and fusing are appropriate to the rating plate.
- ▶ the power socket is earthed and no multi-plug or extension are used.
- ▶ the power plug and socket are strictly according.
- ▶ **Only UK:** The UK plug meets BS1363A standard.

Put the plug into the socket (Fig. 2-10).



WARNING!

- ▶ Ensure always that all connections (power supply, drain and fresh water hose) are firm, dry and leak free!
- ▶ Take care these parts are never to be crushed, kinked, or twisted.
- ▶ If the supply cord is damaged, it must be replaced by the service agent (see warranty card) in order to avoid a hazard.

3.1 Load tips

When sorting laundry, make sure:

- have eliminated metallic objects such as hair clips, pins, coins, from laundry;
 - to have buttoned pillow cases, closed zips, tied loose belts and long robe ribbons;
 - to have removed rollers, hooks or clips from curtains;
 - to have carefully read clothing washing labels;
 - to have removed any persistent stains using specific detergents.
- ▶ When washing rugs, bedcovers or other heavy clothing, we recommend you avoid the spinning cycle.
 - ▶ To wash wool, make sure the item can be machine washed. Check the fabric label.
 - ▶ Leave the appliance's door slightly open between washes, to prevent possible bad smells developing inside the machine.

3.2 Useful advice for saving

Tips on how to save money and not damage the environment when using your appliance.

- ▶ Load the machine with suggested capacity shown in the programme table for each programme - this will allow you to save energy and water.
- ▶ Noise and residual laundry moisture are affected by spin speed: a faster spin is associated with greater noise and lower residual moisture in the laundry.
- ▶ The most efficient programmes in terms of combined use of water and energy are usually the longer-lasting ones with lower temperature.
- ▶ Scan QR code on energy label for energy consumption information. The actual energy consumption may differ from the declared one according to local conditions.

Maximise the load size

- ▶ Achieve the best use of energy, water, detergent and time by using the recommended maximum load size.
Save up to 50% energy by washing a full load instead of 2 half loads.

Do you need to pre-wash?

- ▶ For heavily soiled laundry only!
Save detergent, time, water and energy consumption by not selecting prewash for slight to normally soiled laundry.

Is a hot wash required?

- ▶ Pretreat stains with stain remover or soak dried in stains in water before washing to reduce the necessity of a hot wash programme. Save energy by using a low temperature wash programme.

3.3 Dosing the detergent

Below is a short guide with tips and advice on the use of detergent

- ▶ Only use detergents suitable for washing machine.
- ▶ Select your detergent according to the type of fabric (cotton, delicates, synthetics, wool, silk, etc.), the colour, the type and level of soiling and the programmed washing temperature.
- ▶ To use the right amount of detergent, softener or any other additives, carefully follow

the manufacturer's instructions every time: correctly using the appliance with the right dose allow you to avoid waste and to reduce the environmental impact.



When washing heavily soiled whites, we recommend using cotton programs of 60°C or above and a normal washing powder (heavy duty) that contains bleaching agents that at medium/high temperatures provide excellent results. For washes between 40°C and 60°C the type of detergent used needs to be appropriate for the type of fabric and level of soiling. Normal powders are suitable for "white" or colour fast fabrics with high soiling, while liquid detergents or "colour protecting" powders are suitable for coloured fabrics with light levels of soiling.

For washing at temperatures below 40°C, we recommend the use of liquid detergents or detergents specifically labeled as suitable for low temperature washing.

For washing wool or silk, only use detergents specifically formulated for these fabrics.

- ▶ Too much detergent leads to excessive foam, which prevents the cycle being carried out correctly. It could also affect the quality of the washing and rinsing.

The use of ecological detergents without phosphates may cause the following effects:

- **cloudier rinse drain water:** This effect is tied to the suspended zeolites which do not have negative effects on rinse efficiency.
- **white powder (zeolites) on laundry at the end of the wash:** this is normal, the powder is not absorbed by fabric and does not change its colour.
To remove the zeolites, select a rinse programme. In the future consider using slightly less detergent.
- **foam in the water at last rinse:** this does not necessarily indicate poor rinsing. Consider using less detergent in future washes.
- **abundant foam:** This is often due to the anionic surfactants found in the detergents which are hard to eliminate from laundry.

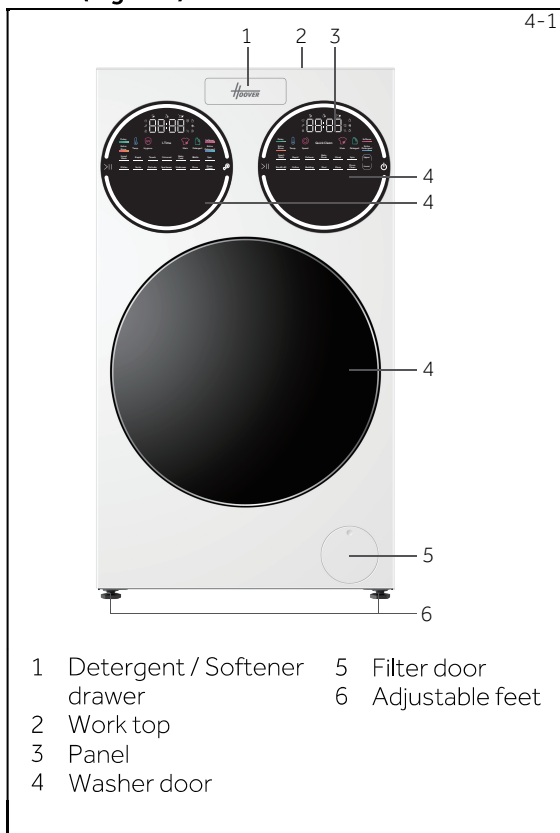
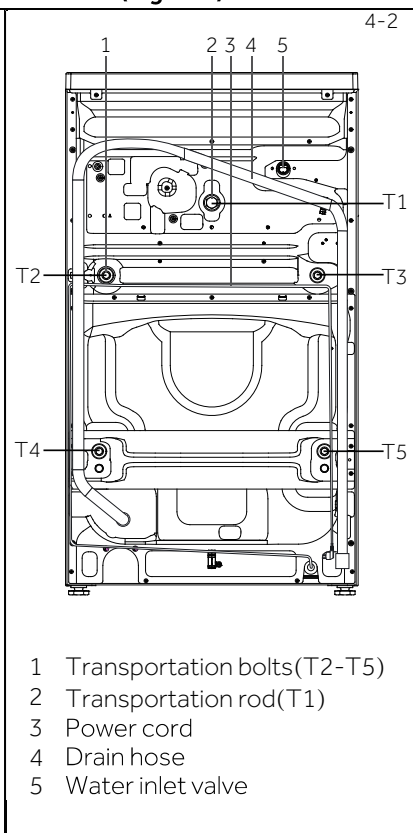
In this case, do not re-rinse to eliminate these effects. It is invalid.

We suggest conducting a maintenance wash using a proprietary cleaner.

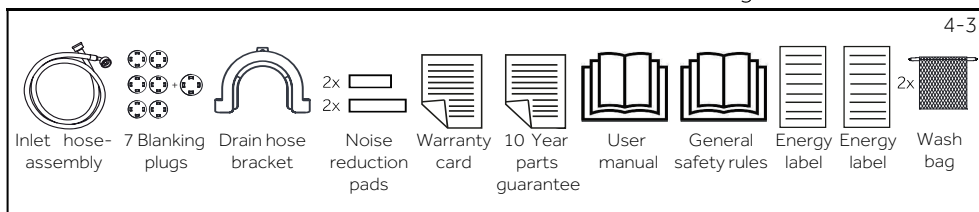
If the problem persists or if you suspect a malfunction, immediately contact an Authorised Customer Service Centre.

**Note:**

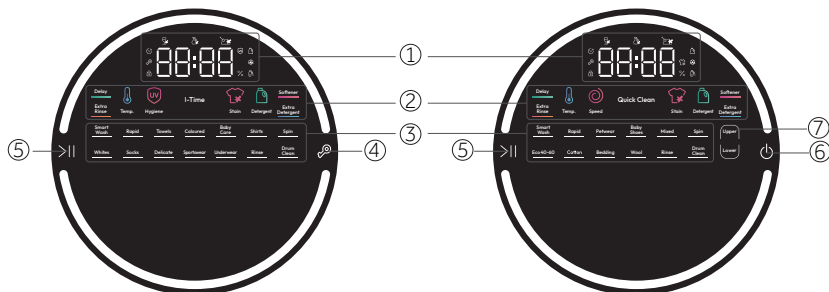
Due to technical changes and different models, the illustrations in the following chapters may differ from your model.

4.1 Picture of appliance**Front (Fig. 4-1):****Rear side (Fig. 4-2):****4.2 Accessories**

Check the accessories and literature in accordance with this list (Fig. 4-3):



5-1



- ① Display ③ Programme buttons ⑤ "Start/Pause" button ⑦ "Upper and Lower Drum " button
 ② Function buttons ④ Child lock button ⑥ "Power" button



Note: Acoustic signal

The acoustic signal can be selected or canceled if necessary; see DAILY USE (see P25 8.12).

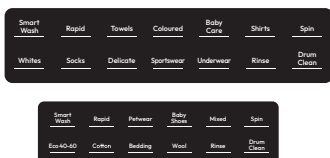
5-2



5.1 Power button

Turn on/ off the machine through this power button (Fig.5-2).

5-3



5.2 Programme

Select programme by pressing . its default settings will be displayed (Fig.5-3).

5-4



5.3 Display

The display (Fig.5-4) shows following information:

- ▶ Washing time
- ▶ Error codes and service information
- ▶ End time delay
- ▶ Child lock
- ▶ Locking the door

5.4 Detergent/Softener drawer

Open dispenser drawer, the following components can be seen (Fig. 5-5):

- 1: Compartment for liquid detergent.
- 2: Compartment for softener.
- 3: Compartment for extra detergent. **Add your preferred specialist detergent as required.**

The recommendation on the type of detergents is suitable for the various washing temperatures, please refer to the manual of detergent (see P17).

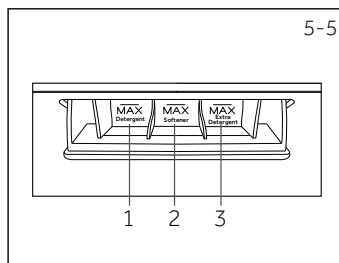
5.5 Function buttons

The function buttons (Fig. 5-6) enable additional options in the selected programme before programme starts. The related indicators are displayed.

By switching off the appliance or setting a new programme, all options are displayed.

If a button has multiple options, the desired option can be selected by pressing the button sequentially.

By touching the buttons, when it is in dull light, the function is unselected; when it is in bright light, the function is selected.

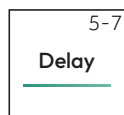


Note: Factory settings

To get best results in each programme, Hoover has defined specific default settings. If there is no special requirement, default setting are recommended.

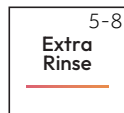
5.5.1 Function button "Delay"

- Touch this button (Fig. 5-7) to start the programme with a delay. The delay increases in steps of 30 minutes, up to a maximum of 24 hours, at which point pressing the button again will reset the delay start to zero. Confirm by pressing the "Start/Pause" button. The delayed countdown will begin and when it has finished the programme will start automatically. This function is unavailable in some programmes.



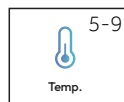
5.5.2 Function button "Extra Rinse"

- Touch this button (Fig. 5-8) to rise the laundry more intense with fresh water. This is recommended for people with sensitive skin. By touching the button several times zero to three additional cycles can be selected. They appear in the display with P--0/P--1/P--2/P--3. The number of selectable rinses varies for each programme and this function is unavailable in some programmes.



5.5.3 Function button "Temp."

- Touch this button (Fig. 5-9) to display the corresponding temperature. If "-- °C" is selected, the water will not be heated.



5-10



5.5.4 Function button " "

- Touch this button(Fig.5-11) to activate the Hygiene function. During the washing cycle, ultraviolet rays emitted by the UV sterilization module will irradiate the clothes for disinfection.

5-11



5.5.5 Function button " "

- Touch this button(Fig.5-11) to change or deselect the spin speed of the programme the lower drum.If no light is illuminated and display "  ",the appliance will not spin.The maximum selectable rotational speed varies for each program and this function is unavailable in some programmes.Left and right drum spin speeds are programme-default and non-adjustable.

5-12

I-Time

5.5.6 Function button " "

- Touch this I-Time button(Fig.5-12) to adjust the washing duration of the current programme for the left drum.Different programmes have different adjustable ranges and this function is unavailable in some programmes.

5-13

Quick Clean

5.5.7 Function button " "

- Touch this Quick Clean button(Fig.5-13) to shorten the laundry time, and then press it again can cancel this function. This function is unavailable in some programmes.

5-14



5.5.8 Function button " "

- Touch this button(Fig.5-14) to select different stain removal programmes based on the type of stain on the clothing. This function is unavailable in some programmes. Available stain types include wine stains, oil stains and oil stains.

5-15



5.5.9 Function button " " "

- Continuous touch the button(Fig.5-15), the dosing ratio will be displayed in the screen. The larger the dosing ratio, the greater the dosing amount. By default, the dosing ratio is 100%. When the detergent is concentrated or high foam, a lower ratio should be chosen. The types of detergents available for different programmes are different.

The auto dose function for detergent and extra detergent cannot be selected simultaneously.

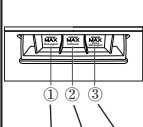
Each time you use the auto dose function, ensure the required detergent type has been selected. The corresponding display icon lights up to indicate selection. When it shows "OFF" and the icon disappears, it means it is not selected; when the icon is blinking, it means the remaining amount is insufficient.

5-16



5.5.10 Function button " "

- Long-touching the Child Lock button (Fig.5-16) to active the child lock mode after the programme starts, the function or programmes button is ineffective except for the power button .Long-touching the child lock button again can cancel the function.

Programme		Max load (kg)	STD TEMP.(°C)	MAX TEMP.(°C)	PRESET SPIN	MAX SPIN				Detergent compartment for:			Hygiene	I-time	Stain	Speed	Quick Clean
							1	2	3	① Detergent	② Softener	③ Extra Detergent					
Left Drum	Smart wash	1.0	40	60	1000	1000	o	o	o	✓	✓	✓	✓	✓	✓*	×	×
	Rapid	0.30	30	30	1000	1000	o	o	o	✓	✓	✓	×	✓	✓	×	×
	Towels	0.25	30	60	1000	1000	o	o	o	✓	✓	✓	×	✓	×	×	×
	Coloured	0.50	--	30	800	800	o	o	o	✓	✓	✓	×	✓	×	×	×
	Baby Care	0.50	40	90	1000	1000	o	o	o	✓	✓	✓	✓	✓	✓*	×	×
	Shirts	0.25	40	40	1000	1000	o	o	o	✓	✓	✓	✓	✓	✓*	×	×
	Spin	1.0	/	/	1000	1000	/	/	/	×	×	×	×	×	×	×	×
	Whites	0.7	30	60	1000	1000	o	o	o	✓	✓	✓	✓	✓	×	×	×
	Socks	0.50	40	60	1000	1000	o	o	o	✓	✓	✓	×	✓	×	×	×
	Delicate	0.10	30	40	800	800	o	o	o	✓	×	✓	×	✓	×	×	×
	Sportswear	1.0	20	40	800	800	o	o	o	✓	✓	✓	×	✓	×	×	×
	Underwear	0.50	40	60	1000	1000	o	o	o	✓	✓	✓	×	✓	×	×	×
	Rinse	1.0	/	/	1000	1000	/	o	/	×	×	×	×	×	×	×	×
	Drum clean	/	90	90	600	600	/	/	/	×	×	✓	×	×	×	×	×
Right Drum	Smart wash	1.0	40	60	1000	1000	o	o	o	✓	✓	✓	×	×	✓*	×	✓*
	Rapid	0.30	30	30	1000	1000	o	o	o	✓	✓	✓	×	×	✓	×	×
	Petwear	0.50	40	90	1000	1000	o	o	o	✓	✓	✓	×	×	✓*	×	✓*
	Baby Shoes	0.50	30	60	800	800	o	o	o	✓	✓	✓	×	×	×	×	✓
	Mixed	1.0	30	60	1000	1000	o	o	o	✓	✓	✓	×	×	✓	×	✓
	Spin	1.0	/	/	1000	1000	/	/	/	×	×	×	×	×	×	×	×
	Rinse	1.0	/	/	1000	1000	/	o	/	×	×	×	×	×	×	×	×
	Drum clean	/	90	90	600	600	/	/	/	×	×	✓	×	×	×	×	×
Lower Drum	Smart wash	10.0	40	60	1000	1000	o	o	o	✓	✓	✓	×	×	✓*	✓	✓*
	Rapid	3.0	30	30	800	1400	o	o	o	✓	✓	✓	×	×	✓	✓	×
	Mixed	10.0	30	60	1000	1400	o	o	o	✓	✓	✓	×	×	✓	✓	✓
	Spin	10.0	/	/	1000	1400	/	/	/	×	×	×	×	×	×	✓	×
	Eco40-60	10.0	40	90	1400	1400	o	o	o	✓	✓	✓	×	×	✓*	✓	✓
	Cotton	10.0	40	90	1400	1400	o	o	o	✓	✓	✓	×	×	✓	✓	✓
	Bedding	7.0	30	60	1000	1000	o	o	o	✓	✓	✓	×	×	×	✓	✓
	Wool	2.5	30	30	800	800	o	o	o	✓	×	✓	×	×	×	✓	×
	Rinse	10.0	/	/	1000	1000	/	o	/	×	×	×	×	×	×	✓	×
	Drum clean	/	90	90	600	600	/	/	/	×	×	✓	×	×	×	×	×

-- Water is not heated up.

1) Choose 90°C wash temperature only for special hygienic requirements.

2) Reduce detergent amount because programme duration is short.

3) ✓* indicates that selection is available after adjusting the temperature.

When washing heavy loads, the washing machine may vibrate greatly or move if clothes are wrapped.

The design and specifications are subject to change without notice for quality improvement purposes.

Description of programmes

To clean different types of fabrics and various levels of dirt, the washing machine has specific programs to meet every need of washing (see table of programmes).



Choose programme in accordance with the laundry instructions appearing on labels, especially the maximum recommended temperature.



WARNING!

IMPORTANT WASH PERFORMANCE ADVICE.

- ▶ New, coloured garments should be washed separately for at least 5 or 6 washes.
- ▶ Certain large dark items such as jeans and towels should always be washed separately.
- ▶ Never mix NON COLOURFAST fabrics.
- ▶ Do not touch the observe window glass when the high temperature program is operating.

Smart wash

The new power care technology, through a perfect mix of water and detergent, guarantees the maximum care of your clothes, at a 40°C temperature with a perfect washing performance. This innovative programme is capable to automatically the cleaning action to the capacity and typology of the load for the best results without any worries, This programme can wash lightly soiled mixed laundry of cotton and synthetics.

Rapid

This programme used to obtain excellent results while saving water, energy, detergent and time. This option washes at a medium temperature suitable for lightly dirty mixed laundry of cotton and synthetic. Recommended for small loads and lightly dirty items.

Towels

This programme is suitable for machine-washable towels, bath towels, etc.

Coloured

This programme is suitable for machine-washable dark-colored clothing.

Baby Care

This programme is suitable for machine-washable cotton baby clothing .

Shirts

This programme is suitable for shirts or blouses made of cotton, linen, synthetic fibers, and their blends, it can effectively clean stains on collars and cuffs, prevent and reduce wrinkles in shirts, and simplify the ironing process.

Spin

This programme only dehydrate and spin-dry the clothes.

Whites

This programme is suitable for washing lightly soiled laundry

Socks

This programme is suitable for machine-washable socks.

Delicate

This programme is suitable for gentle washing of machine-washable silk, chemical fiber and other clothing.

Sportswear

This programme is suitable for washing machine-washable sports clothing.

Underwear

This programme is suitable for machine-washable cotton underwear.

Rinse

This programme performs 2 rinses with an intermediate spin (which can be reduced or excluded by using the appropriate button). It is used for rinsing any type of fabric, for example after a wash carried out by hand.

Drum clean

This programme can carry out the self-cleaning of the washing machine. We recommend a drum self-cleaning after using the washing machine for 50 times. When using this programme, please do not use any clothes detergent or machine cleaner.

Petwear

This programme is suitable for machine-washable petwear.

Baby shoes

This programme is suitable for machine-washable baby shoes.

Mixed

This programme is suitable for lightly soiled mixed laundry of cotton and synthetics.

Eco40-60

The Eco 40-60 programme is able to clean normally dirty cotton laundry declared to be washable at 40°C to 60°C, together in the same cycle. This programme is used to assess the compliance with the EU Ecodesign legislation (environmentally friendly products design).

Cotton

This programme is suitable for washing coloured cotton garments at 40°C or for ensuring the highest degree of cleanliness for cotton resistant laundry washing at 90°C. The final spin is at maximum speed that ensures excellent dehydration effect.

Bedding

This programme is suitable for washing machine-washable bedding.

Wool

This programme is suitable for machine-washable woolen clothing.



Note: The procedure to check the number of cycle that the machine has run.

Procedure: under standby mode, select "Cotton" programme of the lower drum, then touch "Temp" and "Speed" buttons simultaneously, it will display the number of running cycle of the lower drum for 2 seconds and then back to standby mode. The cumulative running cycles will add after the programme ending. The running cycle will be displayed in hexadecimal if it is over 9999.

7-Consumption

EN

Scan QR code on the energy label for energy consumption information.
The actual energy consumption may differ from the declared one according to the local conditions.

Note: Auto Weight

The appliance is equipped with a loading recognition. At low loading, energy, water and washing time will be reduced automatically in some programmes. The display default time may vary depending on the load weight, involving the "ECO40-60, Drum clean, Smart wash, Cotton and Mixed".

Indicative information(as per Commission Regulation (EU) 2019/2023):

Rated Capacity	Programme	 (kg)	 (HH:MM)	ENERGY (kWh/cycle)	 (L/cycle)	Max Temperature (°C)	Max Speed (RPM)	 Residual Moisture(%)
10 kg	ECO 40-60	10	3:58	0.570	71.0	26	1330	53.0
	ECO 40-60	5	2:58	0.350	38.0	26	1330	53.0
	ECO 40-60	2.5	2:48	0.220	30.0	25	1330	55.0
	Cotton 20°C	10	0:53	0.300	80.0	20	1000	65.0
	Cotton 60°C	10	1:46	2.000	80.0	57	1330	55.0
	Wool 30°C	1	0:45	0.380	40.0	30	800	37.0
	Rapid 30°C	1	0:14	0.380	40.0	30	800	65.0

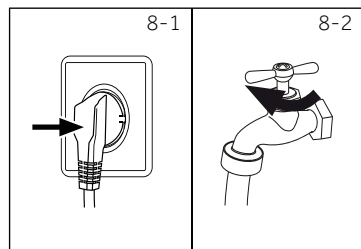
The values given for programmes other than the ECO 40-60 programme are indicative only.

8.1 Power supply

Connect the washing machine to a power supply (220V to 240V~/50Hz; Fig. 8-1). Please also refer to section INSTALLATION (see P10).

8.2 Water connection

- ▶ Before connecting check the cleanliness and clarity of the water inlet.
- ▶ Turn on the tap (Fig.8-2).

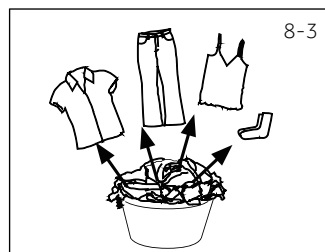


Note: Tightness

Before using, check for leakage in the joints between the tap and the inlet hose by turning on the tap.

8.3 Preparing laundry

- ▶ Sort out clothes according to fabric (cotton, synthetics, wool or silk etc.) and how dirty they are (Fig.8-3). Pay attention to the care labelling of washing labels.
- ▶ Separate white clothes from coloured ones. Wash coloured textiles first by hand to check if they fade or run.
- ▶ Empty pockets (keys, coins, etc.) and remove harder decorative objects (e.g. brooches).
- ▶ Garments without hems, delicates and finely woven textile such as fine curtains are to be put into a wash bag to care for this delicate laundry (hand or dry cleaning would be better).
- ▶ Close zippers, velcro fastener and hooks, make sure the buttons are sewn on tightly.
- ▶ Place sensitive items like laundry without firm hem, delicate underwear (Dessous) and small items such as socks, belts, bras, etc. in a wash bag.
- ▶ Unfold large pieces of fabric such as bed sheets, bedspreads etc.
- ▶ Turn jeans and printed, decorated or color intensive textiles inside out; wash separately as much as possible.



CAUTION!

Non-textile, as well as small, loose or sharp-edged items may cause malfunctions and damage of clothes and appliance.

Care chart

Washing

	Washable up to 95°C normal process		Washable up to 60°C normal process		Washable up to 60°C mild process
	Washable up to 40°C normal process		Washable up to 40°C mild process		Washable up to 40°C very mild process
	Washable up to 30°C normal process		Washable up to 30°C mild process		Washable up to 30°C very mild process
	Wash by hand max. 40°C		Do not wash		

Bleaching

	Any bleaching allowed		Only oxygen/non-chlorine		Do not bleach
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Drying

	Tumble drying possible normal temperature		Tumble drying possible lower temperature		Do not tumble dry
	Line drying		Flat drying		

Ironing

	Iron at a maximum temperature up to 200 °C		Iron at a medial temperature up to 150°C		Iron at a low temperature up to 110 °C; without steam (steam ironing may cause irreversible damage)
	Do not iron				

Professional Textile Care

	Dry cleaning in tetra-chloroethene		Dry cleaning in hydrocarbons		Do not dry clean
	Professional wet clean		Do not professional wet clean		

8.4 Loading the appliance

- ▶ Put in the laundry piece by piece.
- ▶ Don't overload. Note the different maximum load according to programmes! Rule of thumb for maximum load: Keep six inches between load and drum top.
- ▶ Close the door carefully. Make sure that no pieces of laundry are pinched.

8.5 Selecting detergent

- ▶ Washing efficiency and performance depend on the quality of the detergent you used.
- ▶ Use machine-washable approved detergents only.
- ▶ If necessary, use specific detergents, eg for synthetic and woolen fabric.
- ▶ Do not use dry cleaning solvents such as trichloroethylene and similar products.

Choose the best detergent

Programme		Kind of detergent				
		Universal	Colour	Delicate	Special	Softener
Left Drum	Smart wash	√	√	–	–	√
	Rapid	√	√	–	–	√
	Towels	–	√	–	–	√
	Coloured	–	√	–	–	√
	Baby Care	–	–	√	√	√
	Shirts	√	√	–	–	√
	Spin	–	–	–	–	–
	Whites	√	√	–	–	√
	Socks	√	–	–	√	√
	Delicate	–	–	√	√	√
	Sportswear	–	–	√	√	–
	Underwear	–	–	√	√	√
	Rinse	–	–	–	–	√
	Drum clean	–	–	–	√	–
Right Drum	Smart wash	√	√	–	–	√
	Rapid	√	√	–	–	√
	Petwear	–	–	–	√	–
	Baby Shoes	–	–	√	√	√
	Mixed	√	√	–	–	√
	Spin	–	–	–	–	–
	Rinse	–	–	–	–	√
	Drum clean	–	–	–	√	–
Lower Drum	Smart wash	√	√	–	–	√
	Rapid	√	√	–	–	√
	Mixed	√	√	–	–	√
	Spin	–	–	–	–	–
	Eco40-60	√	√	–	–	√
	Cotton	√	√	–	–	√
	Bedding	√	√	–	–	√
	Wool	–	–	√	√	√
	Rinse	–	–	–	–	√
	Drum clean	–	–	–	√	–

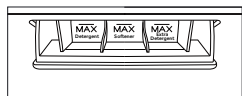
√=Recommended –=Not recommend

If using liquid detergent, it is not recommended to activate the time delay.

We recommend by using:

- ▶ Laundry powder: 20°C to 90°C* (best use: 40-60°C)
- ▶ Color detergent: 20°C to 60°C (best use: 30-60°C)
- * Powder laundry detergent **can not** be used in auto-dose compartment. For use, apply directly inside the drum
- ▶ Wool/delicate detergent: 20°C to 30°C (best use: 20-30°C)
- * Choose 90 °C wash temperature only for special hygienic requirements
- * If you choose the water temperature 60°C or above, we would like to advise you to use less detergent.
- * It is better to use less or free detergent powder.
- * For heavily dirty garments, please use the lower drum

8-4



8.6 Adding detergent

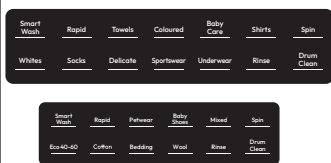
1. Press both side of the handle to open the dispenser drawer.
2. Put the required washing product into corresponding compartments (Fig.8-4). Please turn on the power button before adding the washing product. Please stop adding the liquid immediately when you hear the beep and do not exceed the MAX line. The detergent can be added up to 1.5L, the softener up to 1L, and the extra detergent up to 0.5L.
3. Push back the drawer gently.



Note:

- ▶ Please follow the instruction on the detergent package.
- ▶ Do not overuse detergent or softener, down clothing and outdoor clothing should not use softener.
- ▶ It is recommended to use bubble-free or low-foaming detergent and extra detergent. When washing woolen fabrics, down jackets, and other clothing items, please use a dedicated laundry detergent.
- ▶ It is recommended to use a thinner softener. For thick fabric softeners, please first dilute them at a 1:1 ratio before pouring them into the softener drawer.
- ▶ It is strictly forbidden to put laundry powder, laundry gels or laundry tablets into the detergent inlet to avoid damaging the washing machine.

8-5



8.7 Select a programme

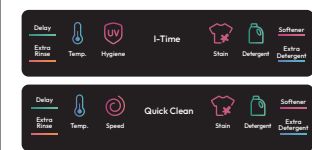
To get the best washing results, select a programme which fits the degree of soiling and sort of laundry type. Touch the buttons of programme to select the right programme (Fig.8-5). The default settings are displayed.



Note: Odour removal

Before first use we recommend to run the programme "Drum Clean" to remove possible corruptive residues. Please don't put any detergent or special machine cleaner in washing detergent compartment (2).

8-6



8.8 Add individual selections

Select required options and settings (Fig.8-6); refer to control panel.

8.9 Start wash programme

Touch "Start/Pause" button (Fig.8-7) to start.

Appliance operates according to present settings.

Changes are only possible by cancelling the programme.



8.10 Interrupt / cancel wash programme

To interrupt a running programme, touch "Start/Pause", the LED above the button is flashing. Press it again to resume operation.

To cancel a running programme and all its individual settings:

1. Touch "Start/Pause" button to interrupt the running programme.
2. Select the programme "Schleudern" to drain the water.
3. After closing the programme to restart the appliance, select a new programme and start it.

8.11 Add Garment

After the wash programme has started, you may press the Start/Pause button to add or remove laundry as needed. For safety reasons, the door will remain locked and laundry cannot be added or removed when the water level or temperature is high, or when the drum is still rotating.

8.12 After washing



Note: Door lock

- For safety reasons the door is locked partially during the washing cycle. It is only possible to open the door at the end of the programme or after the programme was cancelled correctly (see description above).
- In case of high water level, high water temperature and during spinning, it is not possible to open the door; Lock is displayed.

1. At programme cycle "End" is displayed.
2. The appliance switches off automatically.
3. Take it out carefully to prevent more wrinkling.
4. Turn off the water supply.
5. Unplug the power cord.
6. Open the door to prevent formation of moisture and odours. Let it open while not used.
7. Small clothes are easy to stick to the wall after high-speed drying, please do not omit when opening the door to pick up clothes.



Note: Standby-mode / energy-saving mode

The switches on appliance will go into standby-mode if it will not be activated within 2 minutes before starting the programme or at the end of programme. The display switches off. This save energy.

8.13 Activate or deactivate the buzzer

1. In standby-mode, under any program, touch the "Delay+Softener" buttons at the same time for 3s, the buzzer will be activated, the screen shows "ON". Touch these two buttons simultaneously again for 3s to turn off the buzzer, the screen shows "OFF".

9.1 Cleaning the machine

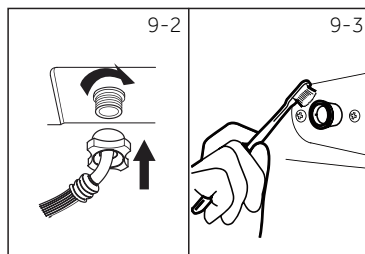
- ▶ Unplug the machine during cleaning and maintenance.
- ▶ Use a soft cloth with soap liquid to clean the machine case (Fig.9-1) and rubber components.
- ▶ Do not use organic chemicals or corrosive solvents.



9.2 Water inlet valve and inlet valve filter

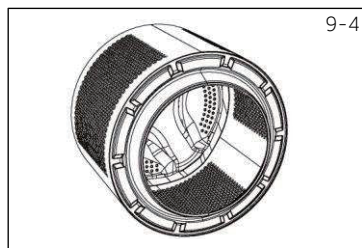
To prevent blockage of water supply by solid substances like lime clean regularly the inlet valve filter.

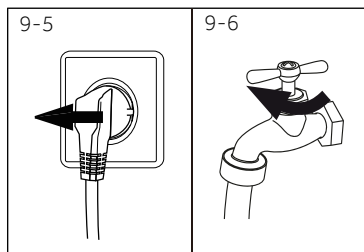
- ▶ Unplug the power cord and turn off the water supply.
- ▶ Unscrew the water inlet hose at the back (Fig.9-2) of the appliance as well as on the tap.
- ▶ Flush the filters with water and a brush (Fig.9-3).
- ▶ Insert the filter and install the inlet hose.
- ▶ Turn on the tap to see if it leaks.



9.3 Cleaning the drum

- ▶ Remove accidental washed items, especially metal parts such as pins, coins, etc. from the drum (Fig.9-4) because they cause rust stains and damage.
- ▶ Use a non-chloride cleaner for removing rust stains. Observe the warnings on the cleaning agent manufacturer.
- ▶ Do not use any hard objects or steel wool for cleaning.



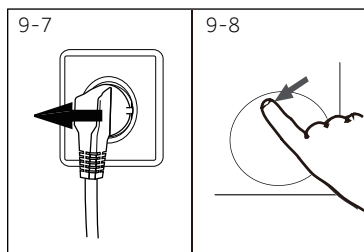


9.4 Long periods of disuse

If the appliance is left idle for a longer period:

1. Pull out the electrical plug (Fig.9-5).
2. Turn off water supply (Fig.9-6).
3. Open the door to prevent formation of moisture and odours. Leave the door open when not in use.

Before the next usage, carefully check the power cord, water inlet and drain hose carefully. Make sure that everything is properly installed and without leakage.



9.5 Pump filter

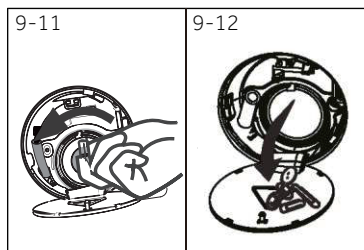
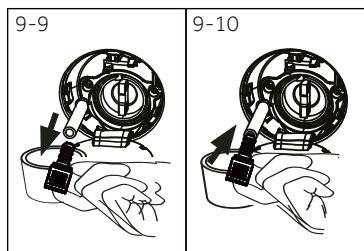
Clean the filter once a month and check the pump filter for instance if the appliance:

- ▶ Doesn't drain water.
- ▶ Doesn't spin.
- ▶ Creates unusual noise while running.



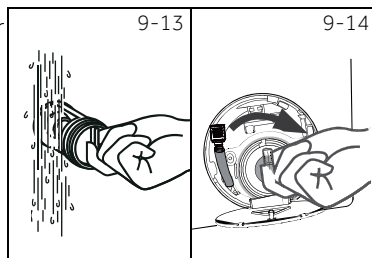
WARNING!

Scalding Risk! Water in the pump filter can be very hot! Before any action please ensure water has cooled down.



1. Turn off and unplug the machine (Fig.9-7).
2. Push and open the filter door (Fig.9-8).
3. Provide a flat container to catch the overflowing water (Fig.9-9). There could be big amounts.
4. Pull the drain hose out and hold its end above the container (Fig.9-9).
5. Taking the sealing plug out of the drain hose. (Fig.9-9).
6. After completing drainage, close the drain hose and push it back to the machine (Fig.9-10).
7. Unscrew and remove counter clockwise to the pump filter (Fig.9-11).
8. Remove contaminants and dirt (Fig.9-12).

9. Clean carefully pump filter, e.g. using running water (Fig.9-13).
10. Refix it thoroughly (Fig.9-14).
11. Close the filter door.



CAUTION!

- Pump filter sealing has to be clean and undamaged. If the lid is not fully tightened, water can escape.
- The filter must be in place, or it may lead to leakage.

9.6 Auto-dose Dispenser Cleaning Programme

This programme can clean each individual compartment of the detergent dispenser independently (Detergent, Softener and Extra Detergent).

To activate the self-cleaning function of the Detergent compartment:

Operation method: When all three drums are in standby mode, select the lower drum interface.

1. Press and hold the "Rapid" + "Detergent" buttons simultaneously for 3 seconds. The code "Ado1" will be shown on the display. Press the "Start / Pause" button to start the programme. Liquid detection inside the compartment:

2. If liquid is detected, the appliance will clean the compartment and return to standby mode automatically.

3. If no liquid is detected, the unit will stay in waiting status until liquid is added or the programme is stopped.

4. If no liquid is required and not detected, turn off the appliance power supply to exit the programme.

To activate the self-cleaning function of the Softener compartment:

Operation method: With the drum on standby mode and the lower drum interface displayed, press and hold the "Rapid" + "Softener" buttons simultaneously for 3 seconds. The code "Ado2" will be shown on the display. This programme shall follow the same procedures above (Step 2 to Step 4).

To activate the self-cleaning function of the Extra Detergent compartment:

Operation method: With the drum on standby mode and the lower drum interface displayed, press and hold the "Rapid" + "Extra Detergent" buttons simultaneously for 3 seconds. The code "Ado3" will be shown on the display. This programme shall follow the same procedures above (Step 2 to Step 4).

Many occurring problems could be solved by yourself without specific expertise. In case of a problem please check all shown possibilities and follow below Instructions before you contact an after sales service. See CUSTOMER SERVICE.



WARNING!

- ▶ Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- ▶ Electrical equipment should be serviced only by qualified electrical experts, because improper repairs can cause considerable consequential damages.
- ▶ A damaged power cable should only be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

10.1 Information codes

Following codes are displayed only for information referring to the washing cycle. No measures must be performed.

Code	Message
1:25	The remaining wash cycle time will be 1 hour and 25 minutes.
6:30	The remaining delay time will be 6 hours and 30 minutes.
cLoT	Function child lock is activated.
End	The washing cycle is finished. The appliance shuts off automatically.
LoCt	Door is closed because of high water level, high water temperature or spinning cycle.

10.2 Troubleshooting with display code

Problem	Cause	Solution
CLR FLTR	• Drainage error, water is not fully drained within 6 minutes.	• Clean pump filter • Check drain hose installation.
E2	• Lock error.	• Shut the door properly.
E4	• Water level not reached, drain hose is self-syphoning.	• Make sure that tap is fully opened and water pressure is normal. • Check the inlet hose installation.
E8	• Water protective level error.	• Contact the After sales service.

Problem	Cause	Solution
F3	• Temperature sensor error.	• Contact the After sales service.
F4	• Heating error.	• Contact the After sales service.
F7	• Motor error.	• Contact the After sales service.
FA	• Water level sensor error.	• Contact the After sales service.
FC0,FC1 or FC2	• Abnormal communication error.	• Contact the After sales service.
E5	• Drainage error.	• Water is not fully drained in set time.
Eb	• Clothes jamming alarm.	• Pause operating, open the door and place garments again before restarting.

10.3 Troubleshooting without display code

Problem	Cause	Solution
Washing machine fails to operate.	• Programme is not yet started. • Door is not properly closed. • Machine has not been switched on. • Power failure. • Child lock is activated.	• Check programme and start it. • Close the door properly. • Switch the machine on. • Check power supply. • Deactivate child lock.
Washing machine will not be filled with water.	• No water. • Inlet hose is kinked. • Inlet hose filter is blocked. • Water pressure is less than 0.03 MPa. • Door is not properly closed. • Water supply failure.	• Check water tap. • Check inlet hose. • Unblock inlet hose filter. • Check water pressure. • Close the door properly. • Ensure the water supply.
Machine is draining while being filled.	• Height of drain hose is below 80 cm. • Drain hose end could reach into water.	• Make sure that drain hose is properly installed. • Make sure the drain hose is not in water.
Drainage failure.	• Drain hose is blocked. • Pump filter is blocked. • Drain hose end is higher than 100 cm above floor level.	• Unblock drain hose. • Clean pump filter. • Make sure that drain hose is properly installed.
Strong vibration while spinning.	• Not all transportation bolts have been removed. • Appliance has no solid position. • Machine load is not correct.	• Remove all transportation bolts. • Ensure solid ground and a levelled position. • Check load weight and balance.
Operation stops before completing wash cycle.	• Water or electric failure.	• Check power and water supply.
Operation stops for a period of time.	• Appliance displays error code. • Problem due to load pattern. • Programme performs soaking cycle.	• Consider display codes. • Reduce or adjust load. • Cancel programme and restart.

Problem	Cause	Solution
Excessive foam floats drum and/or detergent drawer.	- Detergent is not appropriate. - Excessive use of detergent.	- Check detergent recommendations. - Reduce amount of detergent.
Automatic adjustment of washing time.	Washing programme duration will be adjusted.	This is normal and doesn't affect functionality.
Spinning fails.	Unbalance of laundry.	Check machine load and laundry and run a spinning programme again.
Unsatisfactory washing result.	- Degree of pollution does not agree with selected programme - Detergent quantity was not sufficient. - Maximum load has been exceeded. - Laundry was unevenly distributed in the drum.	- Select an other programme. - Choose the detergent acc. to the degree of pollution and according to manufacture - Reduce loading. - Loose the laundry.
Washing powder residues are on the laundry.	Insoluble particles of detergent can remain as white spots on the laundry.	- Perform extra rinse. - Try to brush the points from the dry laundry. - Choose an other detergent.
Laundry has grey patches.	Caused by fats such as oils, creams or ointments.	Pretreat the laundry with a special cleaner.



Note: Foam formation

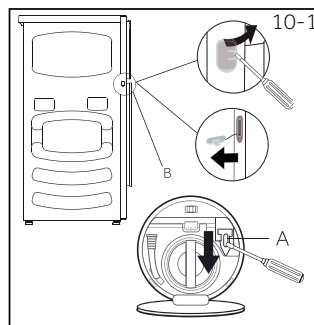
If too much foam is inspected during spin cycle, motor stops and drain pump will be activated for 90 seconds. If that elimination of foam fails up to 3 times, programme ends without spinning.

Should the error messages reappear even after the taken measures, switch off the appliance, disconnect the power supply and contact the customer service.

10.4 In case of power failure

The current programme and its setting will be saved. When power supply is restored, operation will be resumed.

If a power failure cuts an operating wash programme, door opening is mechanically blocked. To get out any laundry water level should not be seen in the glassy porthole of the door. Danger of burns! Water level has to be lowered as described in "Pump filter". Not till then pull lever (A) beneath service flap until lower door is unlocked by a gentle click. Use a tool to open the left and right side hole covers (B) of the machine body. Pull the corresponding drawstring of the machine door down until a slight sound is heard. Then, the door of the left upper drum or the right upper drum can be opened. (Fig. 10-1)

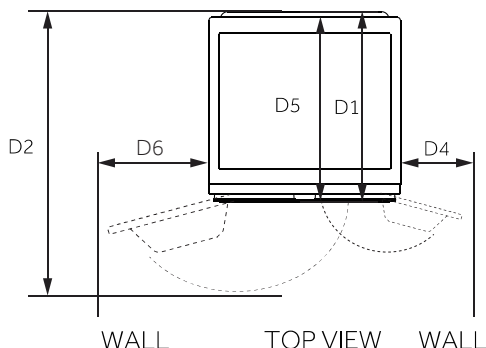
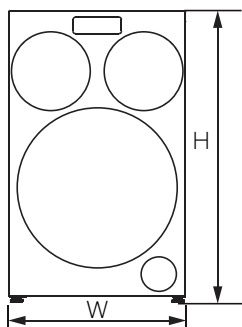


When the washing machine in a safe state (under the water level below the window along a certain distance, barrel temperature below 55°C, the inner barrel did not turn), may unlock the doors of the machine operation.

11.1 Additional technical data

	HMQD 410CBL9-80
Voltage in V	220-240 V~ /50Hz
Current in A	10
Max power in W	2050
Water pressure in MPa	$0.03 \leq P < 1$
Net weight in kg	112

11.2 Product dimensions



PRODUCT DIMENSIONS	HMQD 410CBL9-80
H Overall height of product mm	1070
W Overall width of product mm	600
D5 overall depth of product mm (To main control board size)	574
D1 Overall depth of product mm	595
D2 Depth of door open mm	1087
D4 Minimum door clearance to adjacent wall mm (Right door to wall)	81
D6 Minimum door clearance to adjacent wall mm (Lower door to wall)	189



Note:

The exact height of your washer is dependent on how far the feet are extended from the base of the machine. The space where you install your washer needs to be at least 40mm wider and 20mm deeper than its dimensions.

11.3 Standards and Directives

This product meets the requirements of applicable EC directives with the corresponding harmonised standards, which provide for CE marking.

We recommend our Hoover Customer Service and the use of original spare parts. If you have a problem with your appliance, please first check section 10-Troubleshooting.

If you cannot find a solution there, please contact:

- ▶ your local dealer.
- ▶ the Assistance Area on the Hoover website where you can find information on Warranties, Accessories and Spare Parts and Contact numbers.

To contact our Service, ensure that you have the following data available.

Each product is identified by a unique code, also called the "serial number", printed on a sticker. This can be found inside the door opening.

Model _____ Serial No. _____

Also check the Warranty Card supplied with the product in case of warranty.

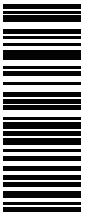
It is always recommended to use original spare parts, that are available at our Authorised Customer Service Centres.

Warranty

The product is guaranteed under the terms and conditions stated on the certificate included with the product. The certificate has to be stored so as to be shown to the Authorized Customer Service Centre in case of need. You can also check the warranty conditions on our web site. To obtain assistance, please fill in the form online or contact us at the number indicated on the support page of our website.

The standard manufacturer warranty covers faults caused by electrical or mechanical faults in the product due to an act or omission of the manufacturer. If a fault is found to be caused by factors outside the product supplied, misuse or as a result of the instructions on use not being followed, a charge may be applied.

The manufacturer declines all responsibility for any printing errors in the booklet included with this product. Moreover, it also reserves the right to make any changes deemed useful to its products without changing their essential characteristics.



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