

**DURABILITY INDEX CALCULATION AND PRESENTATION OF
THE PARAMETERS WHICH ALLOWED TO ESTABLISH IT**

Washing machine

This "FINAL_SCORE" tab in English is purely indicative. In order to meet regulatory obligations, only the "NOTE_FINALE" tab in French (see the next tab) is to be sent. Note: The results are automatically reported in the French tab.

Date of calculation	2025-12-15
Producer's or importer's name or trademark	HAIER FRANCE
Producer or importer address	53 Bd Ornano - 93200 SAINT DENIS
Producer's or importer's model identifier	31020170 - TCA263D2-S

Criteria	Sub-criteria	Score of subcriterion /10	Weighting factor of subcriterion	Intermediate calculation
CRITERION 1: RESISTANCE TO STRESS AND/OR WEAR	1. Wear resistance (theoretical service life in number of cycles)	10,0	0,45	4,5
	2.: Existence of no cost motor guarantee	0	0,05	
CRITERION 2: MAINTENANCE AND SERVICING	2.1 Maintenance (including software)	7,5	0,28	2,8
	2.2 Servicing	5,6	0,12	
CRITERION 3: GUARANTEE AND CONTINUOUS IMPROVEMENT	3.1 Commercial guarantee of durability	0	0,075	0,3
	3.2 Implementation of a continuous improvement process	10,0	0,025	
Reliability grade out of 10				7,5
CRITERION 4 : DOCUMENTATION	4.1 Commitment on the availability over time (without charge) of the technical documentation and the other documentation related to user and maintenance instructions	8,6	0,2	2,2
	4.2 Consumer support for diagnosis and repair	10,0	0,05	
CRITERION 5 : DISASSEMBLY, ACCESSIBILITY, TOOLS, FASTENERS	5.1 Ease of disassembly parts from List 2*	7,3	0,13	2,1
	5.2 Necessary tools (List 2)	9,0	0,06	
	5.3 Fasteners characteristics parts from List 1** and List 2	10,0	0,06	
CRITERION 6 : AVAILABILITY OF SPARE PARTS	6.1 Availability over time parts from List 2	10,0	0,13	2,3
	6.2 Availability over time parts from List 1	10,0	0,06	
	6.3 Delivery time parts from List 2	6,7	0,03	
	6.4 Delivery time parts from List 1	6,7	0,03	
CRITERION 7 : PRICE OF SPARE PARTS	7. Ratio between price of parts from list 2 to the price of the product	8,0	0,25	2,0
Reparability grade out of 10				8,6
Index score out of 10				8,1