



User Manual

Upright Freezer

HONUQ2L35*

HONUQ2L38*

*-Colour code



EN



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Thank you for purchasing this Product.

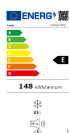
Please read these instructions carefully before using this appliance. The instructions contain important information which will help you get the best out of the appliance and ensure safe and proper installation, use and maintenance.

Keep this manual in a convenient place so you can always refer to it for the safe and proper use of the appliance.

If you sell the appliance, give it away, or leave it behind when you move house, make sure you also pass this manual so that the new owner can become familiar with the appliance and safety warnings.

Accessories

Check the accessories and literature in accordance with this list:



Energy Label



User manual



Shovel manual
defrost



Warranty card



Connectivity
Quick Guide



WARNING – Important Safety information



NOTICE-General information and tips



Environmental information



Disposal

Help protect the environment and human health. Put the packaging in applicable containers to recycle it. Help to recycle waste of electrical and electronic appliances. Do not dispose appliances marked with this symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.



WARNING: Risk of fire/flammable material

The symbol indicates there is a risk of fire since flammable materials are used. Take care to avoid causing a fire by ingiting flammable material.



WARNING!

Risk of injury or suffocation!

Refrigerants and gases must be disposed of professionally. Ensure that the tubing of the refrigerant circuit is not damaged before being properly disposed of. Disconnect the appliance from the mains supply. Cut off the mains cable and dispose of it. Remove the trays and drawers as well as the door catch and seals, to prevent children and pets to get closed in the appliance.

Before switching on the appliance for the first time read the following safety hints:



WARNING!

Before first use

- ▶ Make sure there is no transport damage.
- ▶ Remove all packaging and keep out of children's reach.
- ▶ Wait at least two hours before installing the appliance in order to ensure the refrigerant circuit is fully efficient.
- ▶ Handle the appliance always with at least two persons because it is heavy.

Installation

- ▶ The appliance should be placed in a well-ventilated place. Ensure a space of at least 10 cm above and around the appliance.
- ▶ Never place the appliance in a damp area or location where it might be splashed with water. Clean and dry water splashes and stains with a soft clean cloth.
- ▶ Do not install the appliance in direct sunlight or in the near of heat sources (e.g. stoves, heaters).
- ▶ Install and level the appliance in an area suitable for its size and use.
- ▶ Keep ventilation openings in the appliance or in the in-built structure clear of obstruction.
- ▶ Make sure that the electrical information on the rating plate agrees with the power supply. If it does not, contact an electrician.
- ▶ The appliance is operated by a 220-240 VAC/50 Hz power supply. Abnormal voltage fluctuation may cause the appliance to fail to start, or damage to the temperature display or compressor, or there may be an abnormal noise when operating. In such case, an automatic regulator shall be mounted.
- ▶ Do not use multi-plug adapters and extension cables.
- ▶ Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- ▶ Ensure that the power cable is not trapped by the refrigerator. Do not step on the power cable.



WARNING!

- ▶ Use a separate earthed socket for the power supply which is easy accessible. The appliance must be earthed.
- ▶ Do not damage the refrigerant circuit.

Daily use

- ▶ This appliance can be used by children aged from 8 years and above and person with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- ▶ Children aged from 3 to 8 years are allowed to load and unload, but not allowed to clean or install the refrigerating appliances.
- ▶ Keep away children under 3 years of age from the appliance unless they are constantly supervised.
- ▶ Children shall not play with the appliance.
- ▶ If cool gas or other inflammable gas is leaking in the vicinity of the appliance, turn off the valve of the leaking gas, open the doors and windows and do not unplug in the power cable of the refrigerator or any other appliance.
Notice that the appliance, for example HONUQ2L35*、HONUQ2L38* is set for may not work properly if it is left for a long period at a temperature above or below the indicated range.
- ▶ Do not place unstable articles (heavy objects, containers filled with water) on top of the refrigerator, to avoid personal injury caused by falling or electric shock caused by contact with water.
- ▶ Do not pull on the door shelves. The door may be pulled slant, the bottle rack, may be pulled away, or the appliance may topple.
- ▶ Open and close the doors only with the handles. The gap between the doors and the cabinet is very narrow. Do not extend your hands in these areas to avoid pinching your fingers. Open or close the refrigerator doors only when there are no children standing within the range of door movement.



WARNING!

- ▶ Do not store or use inflammable, explosive or corrosive materials in the appliance or in the vicinity.
- ▶ Do not store medicines, bacteria or chemical agents in the appliance. This appliance is a household appliance. It is not recommended to store materials that require strict temperatures.
- ▶ Never store liquids in bottles or cans (besides high percentage spirits) especially carbonated beverages in the freezer, as these will burst during freezing.
- ▶ Check the condition of food if a warming in the freezer has taken place.
- ▶ Do not set unnecessarily low temperature in the refrigerator compartment. Minus temperatures may occur at high settings. Attention: Bottles can burst
- ▶ Do not touch frozen goods with wet hands (wear gloves). Especially do not eat ice lollies immediately after removal from the freezer compartment. There is the risk to freeze or the formation of frost blisters. First aid: keep immediately under running cold water. Do not pull away!
- ▶ Do not touch the inside surface of the freezer storage compartment when in operation, especially with wet hands, as your hands may freeze onto the surface.
- ▶ Unplug the appliance in the event of a power interruption or before cleaning. Allow at least 7 minutes before restarting the appliance, as frequent starting may damage the compressor.
- ▶ Do not use electrical devices inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
Maintenance / cleaning
- ▶ Make sure children are supervised if they carry out cleaning and maintenance.
- ▶ Disconnect the appliance from the electrical supply before undertaking any routine maintenance. Allow at least 5 minutes before restarting the appliance , as frequent starting may damage the compressor.
- ▶ When positioning the appliance, ensure the supply cord is not trapped or damaged.
- ▶ Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- ▶ Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- ▶ Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.



WARNING!

- ▶ Hold the plug, not the cable, when unplugging the appliance.
- ▶ Do not clean the appliance with hard brushes, wire brushes, detergent powder, petrol, amyl acetate, acetone and similar organic solutions, acid or alkaline solutions. Please clean with special refrigerator detergent to avoid damage.
- ▶ Do not scrape off frost and ice with sharp objects. Do not use sprays, electric heaters, hair dryer, steam cleaners or other sources of heat in order to avoid damage to the plastic parts.
- ▶ Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- ▶ If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- ▶ Do not try to repair, disassemble or modify the appliance by yourself. In case of repair please contact our customer service.
- ▶ Eliminate the dust on the back of the unit at least once a year to avoid hazard by fire, as well as increased energy consumption.
- ▶ Do not spray or flush the appliance during cleaning.
- ▶ Do not use water spray or steam to clean the appliance.
- ▶ Do not clean the cold glass shelves with hot water. Sudden temperature change may cause the glass to break.

Refrigerant gas information



WARNING!

The appliance contains the flammable refrigerant ISOBUTANE (R600a). Make sure the refrigerant circuit is not damaged during transportation or installation. Leaking refrigerant may cause eye injuries or ignite. If damage has occurred, keep away open fire sources, thoroughly ventilate the room, do not plug or unplug the power cords of the appliance or any other appliance. In case of eyes get into contact with the refrigerant, rinse immediately it under running water and call **an eye specialist immediately**.

Intended use

This appliance is intended for freezing food. It has been designed exclusively for use in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments as well as in bed-and-breakfast and catering business. It is not intended for commercial or industrial use.

Changes or modifications to the device are not allowed. Unintended use may cause hazards and loss of warranty claims.

Standards and directives

This product meets the requirements of all applicable EC directives with the corresponding harmonised standards, which provide for CE marking.



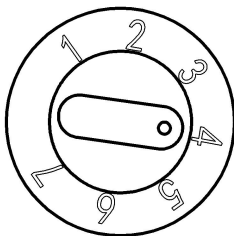
NOTICE

Due to technical changes and different models, some of the illustrations in this manual may differ from your model.



- 1 Drawers
- 2 Adjustable feet
- 3 Control panel

Display panel



Temperature control (Thermostat)



NOTICE

Turn thermostat to adjust the temperature between 1 (warmer) and 7 (colder). The storage temperature will be decreased from **Min.** setting to **Max.** setting.

Proposal

- ▶ The common gear of the refrigerator is the position as shown in the figure of the scale turned on.
- ▶ If the temperature in the box is too high, please increase the scale appropriately.
- ▶ If the temperature in the box is too low, please reduce the scale appropriately.
- ▶ Please select the position of the temperature controller knob scale according to the actual needs.

Reminder

- ▶ When the ambient temperature of the freezer is high, if the scale number set is large, the ice may not stop, and the temperature in the cabinet may be too low.
- ▶ When the ambient temperature of the refrigerator is low, if the scale number is set to be small, the freezer may not be started, resulting in high temperature in the box, which is not conducive to food storage and preservation.
- ▶ After the temperature is adjusted, it takes a period of time to achieve the temperature balance in the box. And the length of this period depends on the size of the changed gear, the ambient temperature, the frequency of opening the door, and the amount of food stored in the box.

Before first use

- ▶ Remove all packaging materials, keep them out of children's reach and dispose them in an environment friendly way.
- ▶ Clean the inside and outside of the appliance as well as the interior and accessories with water and a mild detergent, and dry it well with soft cloth.
- ▶ After the appliance has been levelled and cleaned, please wait for at least 2 hours before connecting it to the power supply. See Section INSTALLATION.
- ▶ Precool the compartments at high settings before loading with food.

Adjust the temperature

The indoor temperatures are influenced by the following factors:

Ambient temperature

Frequency of door opening

Amount of stored foods

Installation of the appliance

Tips on storing fresh food

- Keep the freezer temperature at -18°C.
- Hot food must be cooled to room temperature before storing in the freezer compartment.
- Food cut into small portions will freeze faster and be easier to defrost and cook. The recommended weight for each portion is less than 2.5 kg.
- It is better to pack food before putting it into the freezer. The outside of the packaging must be dry to avoid bags sticking together. Packaging materials should be odour-free, airtight, non-poisonous and nontoxic.
- In order to avoid expiration of storage periods, please note the freezing date, time limit and name of the food on the packaging according to the storage periods of different foods.

**WARNING!**

Acid, alkali and salt etc. could erode the internal surface of the freezer.

- Do not place the food with these substances (e.g. sea fish) directly on the internal surface. Salt water in the freezer should be cleaned up immediately.
- Do not exceed the food storage time recommended by the manufacturers. Only take the required amount of food out of the freezer.
- Consume defrosted food quickly. Defrosted food cannot be refrozen unless it is first cooked, otherwise it may be less edible.
- Do not load excessive quantities of fresh food in the freezer compartment. Refer to the freezing capacity of the freezer - See TECHNICAL DATA or data at the type plate.
- Food can be stored in the freezer at a temperature of at least -18°C for 2 months, depending on its properties (e.g. meat: 3-12 months, vegetables: 6-12months).
- While freezing fresh food, avoid bringing them in contact with already frozen food. Risk of thawing!

When storing commercially frozen foods, please follow these guidelines:

- Always follow manufacturers' guidelines for the length of time you should store food for. Do not exceed these guidelines!
- Try to keep the length of time between purchase and storage as short as possible to preserve food quality.
- Buy frozen food, which has been stored at a temperature of -18 °C or below.
- Avoid buying food which has ice or frost on the packaging - This indicates that the products might have been partially defrosted and refrozen at some point-temperature rising affects the quality of food.

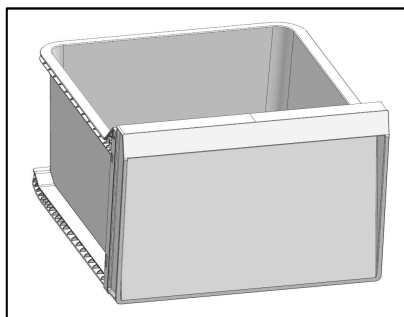


NOTICE

Due to different models, your product may not have all of the following features. Please refer to chapter Product Description.

Freezer storage drawer

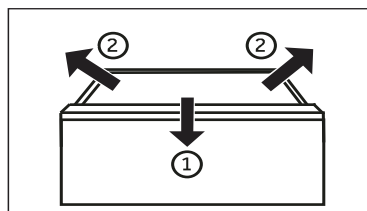
For using and setting the freezer storage compartment, please check section USE .



Removable drawer

To remove the drawer out, pull out to the maximum extent ①, lift and remove ②.

In order to insert the drawer, the above steps are carried out in reverse order.





Energy saving tips

- ▶ Make sure the appliance is properly ventilated (see INSTALLATION).
- ▶ Do not install the appliance in direct sunlight or near heat sources (e.g. stoves, heaters).
- ▶ Avoid unnecessarily low temperature in the appliance. The energy consumption increases the lower the temperature in the appliance is set.
- ▶ Allow warm food to cool down before placing it in the appliance.
- ▶ Open the appliance door as little and briefly as possible.
- ▶ Do not overfill the appliance to avoid obstructing the air flow.
- ▶ Avoid air within the food packaging.
- ▶ Keep door seals clean so that the door always closes correctly.
- ▶ The most energy-saving configuration requires drawer, food box and shelves to be positioned in the appliance in a factory-fresh condition, and food to be placed without blocking the air outlet of the duct.



WARNING!

Disconnect the appliance from the power supply before cleaning.

Cleaning

Clean the appliance when only little or no food is stored.

The appliance should be cleaned every four weeks for good maintenance and to prevent bad stored food odours.



WARNING!

- ▶ Do not clean the appliance with hard brushes, wire brushes, detergent powder, petrol, amyl acetate, acetone and similar organic solutions, acid or alkaline solutions. Please clean with special refrigerator detergent to avoid damage.
- ▶ Do not spray or flush the appliance during cleaning.
- ▶ Do not use water spray or steam to clean the appliance.
- ▶ Do not clean the cold glass shelves with hot water. Sudden temperature change may cause the glass to break.
- ▶ Do not touch the inside surface of the freezer storage compartment, especially with wet hands, as your hands may freeze onto the surface.



- ▶ Always keep the door gasket clean.
- ▶ Clean the inside and housing of the appliance with a sponge dampened in warm water and neutral detergent.

Please scrub the interior and exterior of the refrigerator, including door sealing, door rack, glass shelves, boxes and so on, with a soft towel or sponge dipped in warm water (you may add neutral detergent into the warm water).

- ▶ If there is liquid spilled, remove all the contaminated parts, directly rinse with running water, dry and place it back into the fridge.
- ▶ If there is spilled cream (such as the cream, melting ice cream), please remove all the contaminated parts, put into the warm water with about 40 °C for some time, then rinse with the flow water, dry and place it back into the fridge.
- ▶ In case some small part or component gets stuck inside of the fridge (between shelves or drawers), use small soft brush to release it. If you could not reach the part, please contact customer service
- ▶ Rinse and dry with soft cloth.
- ▶ Do not clean any of the parts of the appliance in a dishwasher.
- ▶ Allow at least 7 minutes before restarting the appliance as frequent starting may damage the compressor.

Non-use for a longer period

If the appliance is not used for an extended period of time :

Take out the food.

Unplug the power cord.

Clean the appliance as described above.

Keep the doors open to prevent the creation of bad odours inside.



NOTICE

Turn the appliance off only if strictly necessary.

Moving the appliance

1. Remove all food and unplug the appliance.
2. Secure shelves and other moveable parts in the fridge and the freezer with adhesive tape.
3. Do not tilt the refrigerator more than 45° to avoid damaging the refrigerating system.



WARNING!

- ▶ Do not lift the appliance by its handles.
- ▶ Never place the appliance horizontally on the ground.

Many occurring problems could be solved by yourself without specific expertise. In case of a problem please check all shown possibilities and follow below instructions before you contact an after sales service. See CUSTOMER SERVICE.



WARNING!

- ▶ Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- ▶ Electrical equipment should be serviced only by qualified electrical experts, because improper repairs can cause considerable consequential damages.
- ▶ A damaged supply should only be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Problem	Possible Cause	Possible Solution
The compressor does not work.	• Mains plug is not connected in the mains socket. • The appliance is in the defrosting cycle	• Connect the mains plug. • This is normal for an automatic defrosting
The appliance runs frequently or runs for a too long period of time.	• The indoor or outdoor temperature is too high. • The appliance has been off power for a period of time. • A door of the appliance is not tightly closed. • The door has been opened too frequently or for too long. • The temperature setting for the freezer compartment is too low. • The door gasket is dirty, worn, cracked or mismatched. • The required air circulation is not guaranteed.	• In this case, it is normal for the appliance to run longer. • Normally, it takes 8 to 12 hours for the appliance to cool down completely. • Close the door/drawer and ensure the appliance is located on a level ground and there is no food or container jarring the door. • Do not open the door/drawer too frequently. • Set the temperature higher until a satisfactory refrigerator temperature is obtained. It takes 24 hours for the refrigerator temperature to become stable. • Clean the door/drawer gasket or replace them by calling customer service. • Ensure adequate ventilation.
The inside of the refrigerator is dirty and/or smells.	• The inside of the refrigerator needs cleaning. • Food of strong odour is stored in the refrigerator.	• Clean the inside of the refrigerator. • Wrap food thoroughly..

Troubleshooting

Problem	Possible Cause	Possible Solution
It is not cold enough inside the appliance.	• The temperature is set too high. • Too warm goods has been stored. • Too much food has been stored at one time. • The goods are too close to each other. • A door/drawer of the appliance is not tightly closed. • The door/drawer has been opened too frequently or for too long.	• Reset the temperature. • Always cool down goods before storing them. • Always store small quantities of food. • Leave a gap between several foods allowing air flowing. • Close the door/drawer. • Do not open the door/drawer too frequently.
It is too cold inside the appliance.	• The temperature is set too low.	• Reset the temperature.
Moisture formation on the inside of the freezer compartment.	• The climate is too warm and too damp. • A door/drawer of the appliance is not tightly closed. • The door/drawer has been opened too frequently or for too long. • Food containers or liquids are left open.	• Increase the temperature. • Close the door/drawer. • Do not open the door/drawer too frequently. • Let hot foods cool to room temperature and cover foods and liquids.
Moisture accumulates on the refrigerators outside surface or between the doors/drawer and drawer.	• The climate is too warm and too damp. • The door is not closed tightly. The cold air in the appliance and the warm air outside it condensates.	• This is normal in damp climate and will change when the humidity decreases. • Ensure that the door/drawer is tightly shut.



Problem	Possible Cause	Possible Solution
Strong ice and frost in the freezer compartment.	- The goods were not adequately packaged . - A door/drawer of the appliance is not tightly closed. - The door/drawer has been opened too frequently or for too long. - The door/drawer gasket is dirty, worn, cracked or mismatched. - Something on the inside prevents the door/drawer to close properly.	- Always pack the goods well. - Close the door/drawer. - Do not open the door/drawer too frequently. - Clean the door/drawer gasket or replace them by new ones. - Reposition the shelves, door racks, or internal containers to allow the door/drawer to close.
The sides of the cabinet and door strip get warm.	-	This is normal.
The appliance makes abnormal sounds.	- The appliance is not located on level ground. - The appliance touches some object around it.	- Adjust the feet to level the appliance. - Remove objects around the appliance.
A slight sound is to be heard similar to that of flowing water.	-	This is normal.
You will hear a faint hum.	The anti-condensation system is working.	This prevents condensation and is normal

Power interruption

In the event of a power cut, food should remain safely cold for about 18 hours. Follow these tips during a prolonged power interruption, especially in summer:

- ▶ Open the door/drawer as few times as possible.
- ▶ Do not put additional food into the appliance during a power interruption.
- ▶ If prior notice of a power interruption is given and the interruption duration is longer than 5 hours, make some ice and put it in a container in the top of the refrigerator compartment.
- ▶ An inspection of the goods is required immediately after the interruption.
- ▶ As temperature in the refrigerator will rise during a power interruption or other failure, the storage period and edible quality of food will be reduced. Any food that defrosts should be either consumed, or cooked and refrozen (where suitable) soon afterwards in order to prevent health risks.

Unpacking



WARNING!

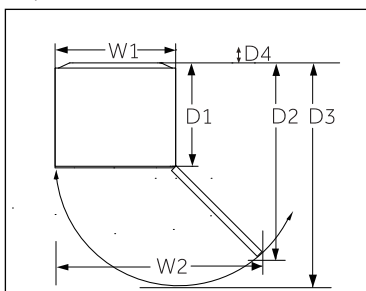
- ▶ The appliance is heavy. Always handle with at least two persons.
- ▶ Keep all packaging materials out of children's reach and dispose them in an environmentally friendly manner.
- ▶ Take the appliance out of the packaging.
- ▶ Remove all packaging materials.

Environmental conditions

The room temperature should always be between 10° C and 38° C ,since it can influence the temperature inside the appliance and its energy consumption. Do not install the appliance near other heat-emitting appliances (ovens, refrigerators)

Recommended Space

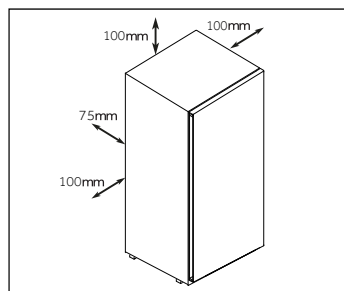
Recommended space when door is opened.



Width in mm		Depth in mm			Distance to wall in mm	Model identifier
W1	W2	D1	D2	D3	D4	
445	528	425	885	888	75	HONUQ2L35* HONUQ2L38*

Ventilation cross-section

To achieve sufficient ventilation of the appliance for safety reasons, it's recommended to observe the information of the ventilation cross sections.



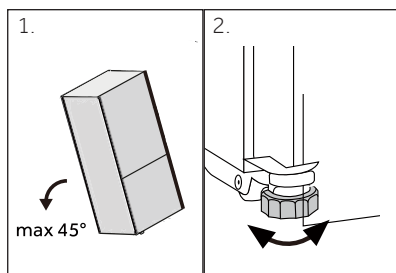
Aligning the appliance

The appliance should be placed on a flat and solid surface.

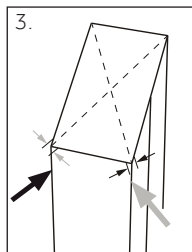
1. Tilt the refrigerator slightly backwards.

2. Set the feet to the desired level.

Make sure the distance to the wall on the hinge side is at least 100 mm for the door to open properly.



Installation

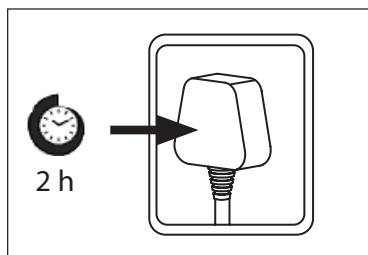


1. The stability can be checked by alternately bumping on the diagonals. A slight sway should be the same in both directions. Otherwise the frame can warp; possible leaking door seals are the result. A low tendency to the rear facilitates the closing of the doors.



NOTICE

For a free standing appliance: this refrigerating appliance is not intended to be used as a built-in appliance



Waiting time

To the maintenance-free lubrication oil is located in the capsule of the compressor. This oil can get through the closed pipe system during slanting transport. Before connecting the appliance to the power supply you have to wait at least 2 hours so that the oil runs back into the capsule.

Electrical connection

Before each connection check if:

- ▶ Power supply, socket and fusing are appropriate to the rating plate.
- ▶ The power socket is earthed and no multi-plug or extension.
- ▶ The power plug and socket are strictly according.

Connect the plug to a properly installed household socket.



WARNING!

To avoid risks a damaged power cord must be replaced by the customer service.

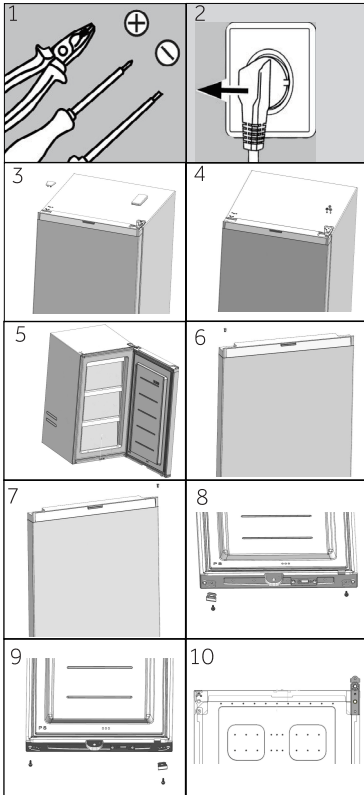
Door Reversibility

Before connecting the appliance to the power supply, you should check whether the door swing must be changed from right (as delivered) to left, if this is required by the installation location and the usability.



WARNING!

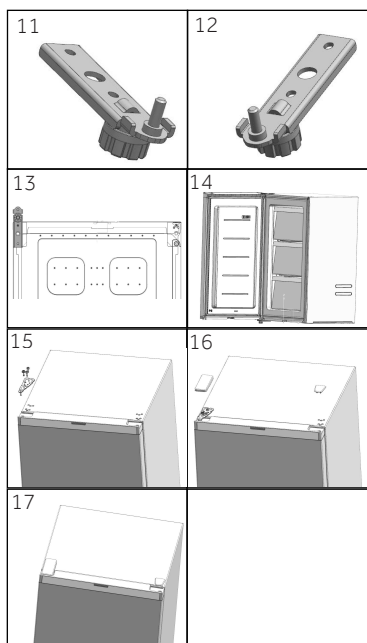
- ▶ The appliance is heavy. You need two persons to carry out the door reversibility.
- ▶ Before any operation, first unplug the appliance from the mains.
- ▶ Do not tilt the appliance more than 45°C to prevent damage of the refrigeration system.



Assembly steps

1. Provide necessary tool.
2. Unplug the appliance.
3. Remove hinge hole cover and hinge cover
4. Removes 3 screws and hinge
5. Open and remove the door.
6. Remove cover in left side of door.
7. Fix the cover in right side of door.
8. Turn the door upside down, remove 2 screws and door stopper at the bottom of the door.
9. Fix door stopper dismantled last step to the other side and 2 screws.
10. Tilt slightly backwards the cabinet, remove 3 screws, the lower hinge and adjustable feet.

Installation



11. Remove hinge axe.

12. Fix hinge axe to the next hole.

13. Fix the hinge to the opposite position of the cabinet with 4 screws and adjustable feet.

14. Mount the door.

15. Fix upper hinge with 3 screws

16. Fix hinge hole cover and upper left hinge cover

17. Finished

Product parameters according to regulation (EU)2019/2016

Trade mark	Hoover	Hoover
Model identifier	HONUQ2L35*	HONUQ2L38*
Category of the model	Upright freezer	Upright freezer
Energy efficiency class	E	E
Annual energy consumption (kWh/year) ¹⁾	148	158
Storage volume cooling (L)	not applicable	not applicable
Storage volume freezing (L) ****	33	64
Star rating	*/***	*/***
Temperature of other compartments > 14 °C	not applicable	not applicable
Frostfree system	no	no
Power cut safe (h)	7	7
Freezing capacity (kg/24h)	2	3
Climate class (This appliance is intended to be used at an ambient temperature between 10 °C and 43°C.	SN-N-ST-T	SN-N-ST-T
Airborne acoustical noise emissions (dB(A) re 1pW)	37	37
Construction type	freestanding	freestanding

Technical data

Explanations:

- (1) Based on the results of the standards conformance test over 24 hours. The actual consumption depends on the use and the location of the appliance.
- (2) Climate rating SN: This appliance is intended for use in an ambient temperature of between + 10°C and +32°C

Climate rating N: This appliance is intended for use in an ambient temperature of between + 16°C and +32°C

Climate rating ST: This appliance is intended for use in an ambient temperature of between + 16°C and +38°C

Climate rating T: This appliance is intended for use in an ambient temperature of between + 16°C and +43°C

Additional technical data

Model	HONUQ2L35*	HONUQ2L38*
Total volume(L)	33	64
Voltage/Frequency	220~240V/50Hz	220~240V/50Hz
Rated current(A)	0.8	0.8
Refrigerant	R600a (42g)	R600a (46g)
Dimensions (W/D/H in mm)	445*479*510	445*479*850



AFTER-SALE SERVICE

1. Resolving faults by yourself

If you suspect any fault, before contacting the approved after-sales service directly or via your dealer, make sure you have observed all instructions and advice in this user manual.

2. After-sales service

Consult the enclosed warranty card for available after-sales services.

In order to receive immediate help, make sure you have ready the following essential data to identify your appliance:

- ▶ Brand of appliance
- ▶ Model
- ▶ Serial number
- ▶ The problem or reason
- ▶ Date of purchase
- ▶ Purchased from/supplier

To contact the technical assistance, visit our website:

<https://corporate.haier-europe.com/en/>

Under the section "website", choose the brand of your product and your country.

You will be redirected to the specific website where you can find the telephone number and form to contact the technical assistance.

AVAILABILITY OF SPARE PARTS

Thermostats, temperature sensors, printed circuit boards and light sources are available for a minimum period of seven years after placing the last unit of the model on the market.

Door handles, door hinges, trays and baskets for a minimum period of seven years and door gaskets for a minimum period of 10 years, after placing the last unit of the model on the market.

GUARANTEE

Minimum guarantee is: 2 years for EU Countries, 3 years for Turkey, 1 year for UK, 1 year for Russia, 3 years for Sweden, 2 years for Serbia, 5 years for Norway, 1 year for Morocco, 6 months for Algeria, Tunisia no legal warranty required.

PRECAUTIONS

If your cabinet is to be discarded, you must remove the door and leave the shelves in place. This will reduce the possibility of danger to children. And the flammable foaming needs to be disposed by professional persons.