



BORN INNOVATIVE

HOOVER

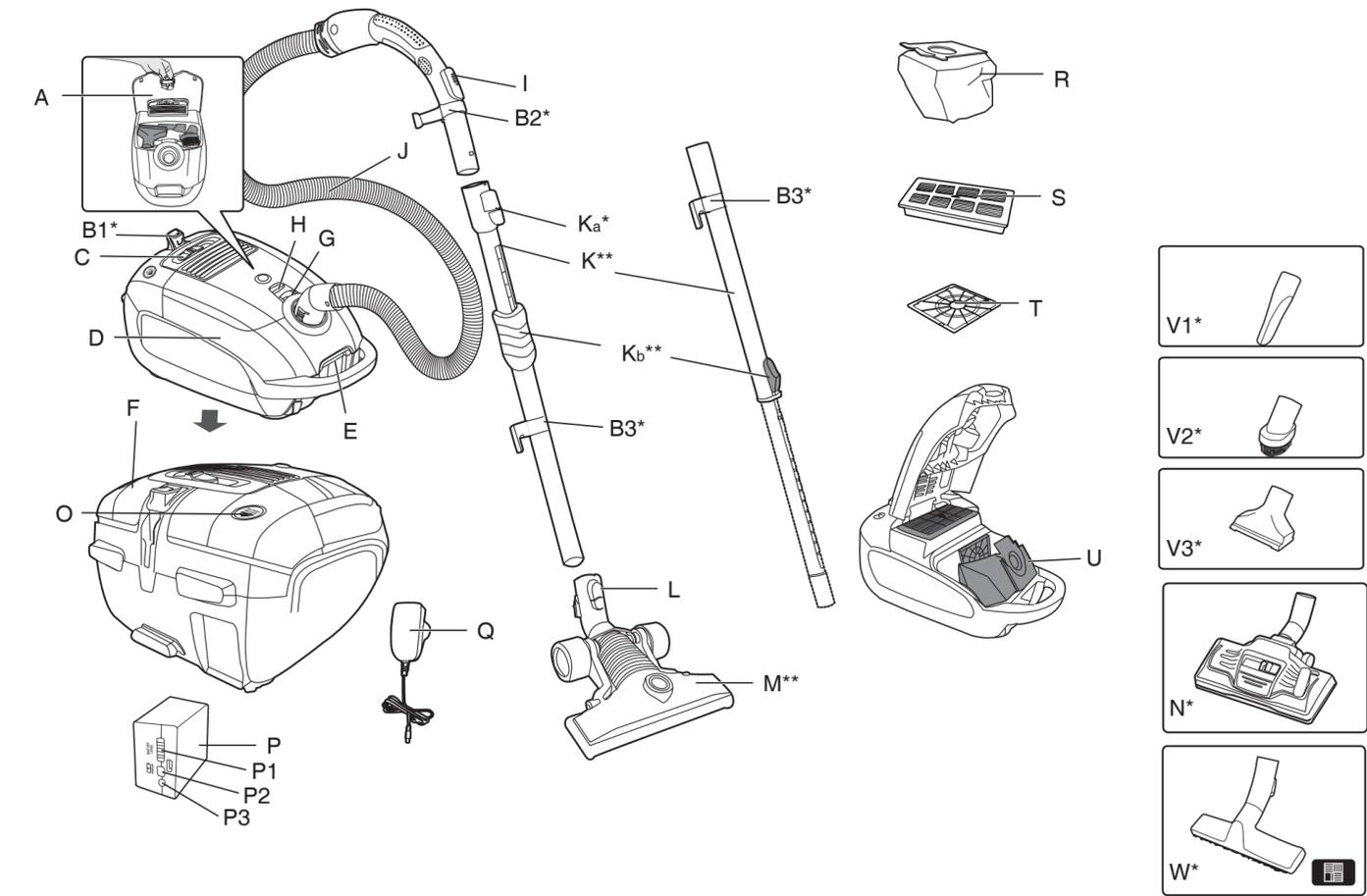


USER MANUAL

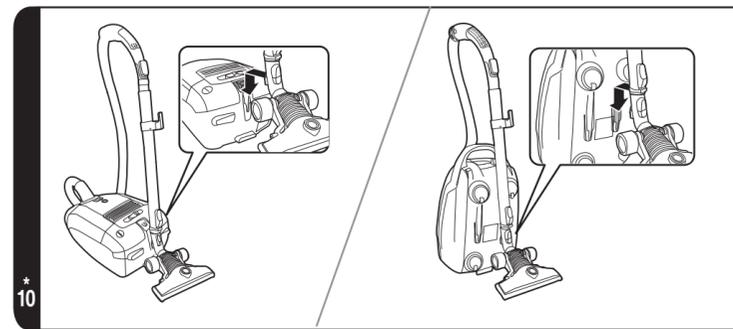
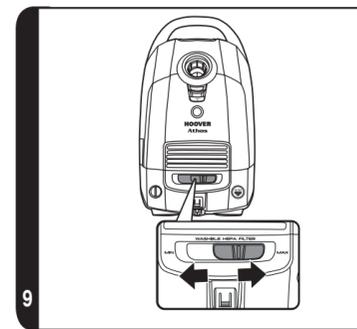
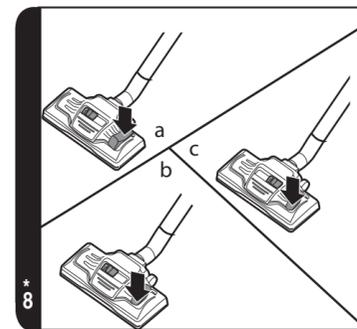
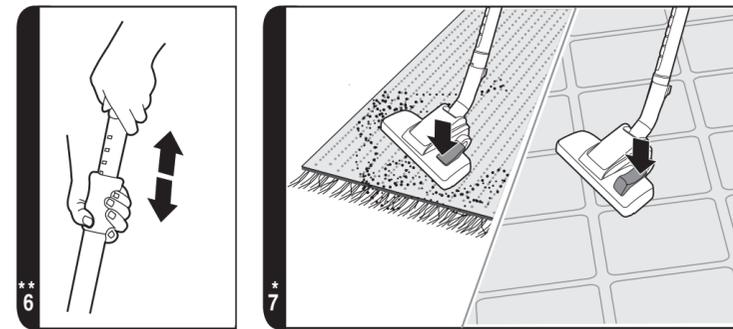
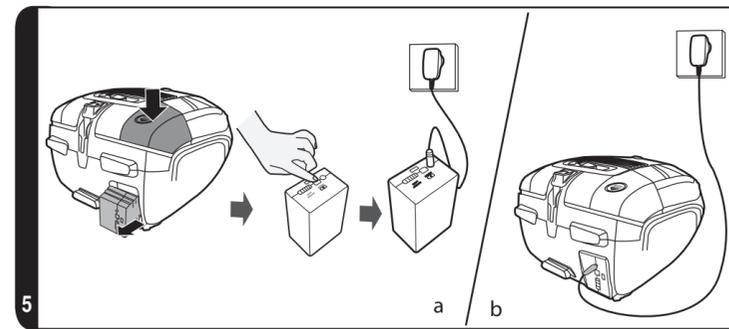
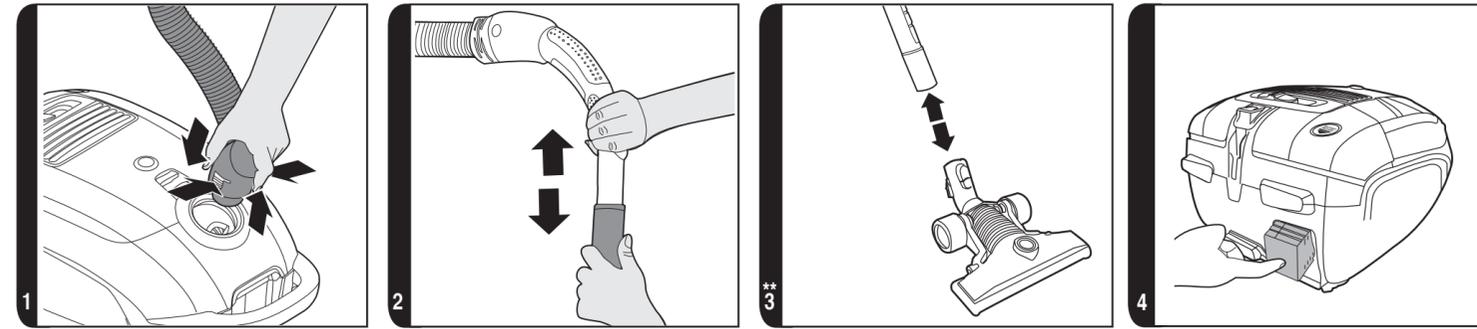
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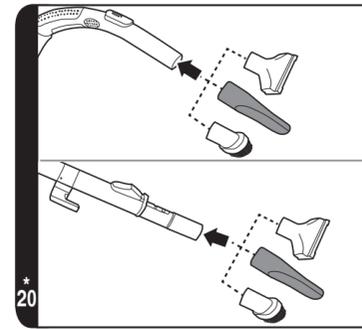
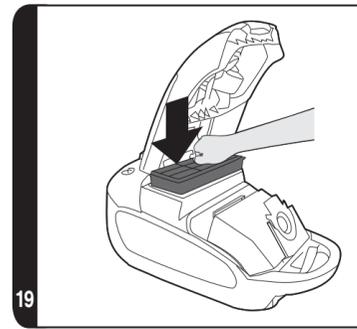
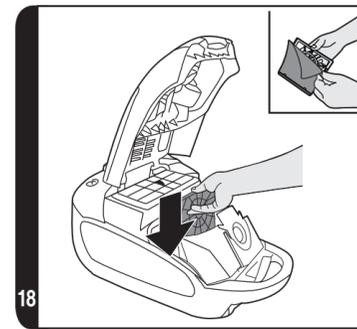
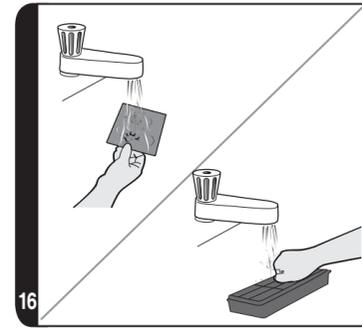
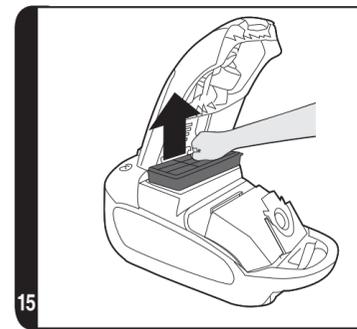
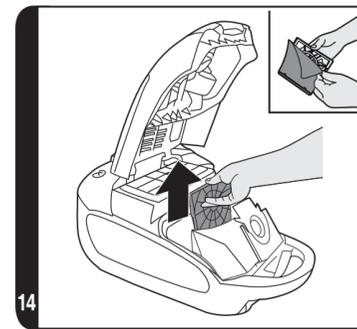
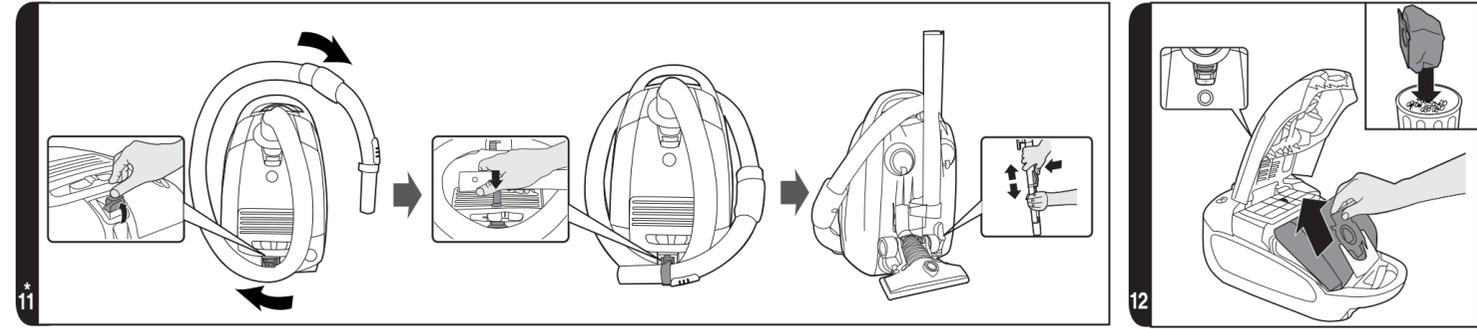
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* Certain models only ** May vary according to the model



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INSTRUCTIONS FOR SAFE USE

This appliance should only be used for domestic cleaning, as described in this user guide. Please ensure that this guide is fully understood before operating the appliance.

Do not leave the appliance plugged in. Always switch off and remove the plug from the socket after use, or before cleaning the appliance or any maintenance task.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

If the power cord is damaged stop using the appliance immediately. To avoid a safety hazard, an authorised HOOVER service engineer must replace the power cord.

Keep hands, feet, loose clothing and hair away from rotating brushes.

Use only the original charger supplied with the appliance.

Check that your supply voltage is the same as that stated on the charger.

This appliance is supplied with a double insulated battery charger which is only suitable for insertion in a 230V (UK 240V) socket outlet.

Plug the charger in to suitable socket outlet and connect the charger jack plug to the appliance.

For first use, charge the battery pack for 5.5 hours.

To charge the battery pack, detach it from the cleaner

by pressing the battery pack release pedal and plug the charger into the charging port located on the battery pack.

The battery pack can also be charged when inserted into the cleaner. [5]

Ensure that the cleaner is switched off during charging.

When the charger is connected, the LED lights battery indicator on the battery pack will illuminate in turn as the battery charges, until all four lights are illuminated.

Once fully charged, the four LED lights will remain lit and will turn off after 5 minutes.

Re-connect the appliance to the charger after use to recharge the battery.

Never charge the batteries in temperatures above 45°C or below 0°C.

It is normal for the charger to become warm to the touch when charging. When charging the cleaner, it will automatically turn off.

Do not unplug the charger by pulling on the power cord.

Unplug the charger in the event of prolonged absence (holidays, etc.). Recharge appliance again before use as batteries may self discharge over increased periods of storage.

If the appliance is to be disposed of the batteries must first be removed. The appliance must be disconnected from the supply mains when removing the battery. Dispose of the batteries safely. Run the appliance until it stops because the batteries are fully discharged. Used batteries should be taken to a recycling station and not disposed of with household waste. To remove the batteries, please contact the Hoover Customer Centre or proceed according to the following instructions.

IMPORTANT: Always fully discharge the batteries before removal and ensure the charger is unplugged.

Run the cleaner until the batteries are completely empty.

Remove the charger jack plug from the appliance.

Push the battery release button to eject the battery pack. [5]

Remove the battery pack slowly from the slot. [5]

NOTE: Should you experience any difficulty in dismantling the unit or for more detailed information on treatment, recovery and recycling of this appliance, please contact your local city office or your household waste disposal service.

Do not replace the batteries with non-rechargeable batteries.

Use only attachments, consumables or spares recommended or supplied by HOOVER.

Static electricity: Some carpets can cause a small build up of static electricity. Any static discharge is not hazardous to health.

Do not use your appliance out of doors or on any wet surface or for wet pick up.

Do not pick up hard or sharp objects, matches, hot ashes, cigarette ends or other similar items.

Do not spray with or pick up flammable liquids, cleaning fluids, aerosols or their vapours.

Do not run over the power cord when using your appliance or remove the plug by pulling on the power cord.

Do not continue to use your appliance if it appears faulty.

HOOVER service: To ensure the continued safe and efficient operation of this appliance we recommend that any servicing or repairs are only carried out by an authorised HOOVER service engineer.

Do not stand on or wrap the cord around arms or legs when using your appliance.

Do not use the appliance to clean animals or people.

Do not position the appliance above you when cleaning the stairs.

The Environment

The symbol on this appliance indicates that this appliance may not be treated as household waste. Instead it must be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal.  For more detailed information about treatment, recovery and recycling of this appliance, please contact your local city office, your household and waste disposal service or the shop where you purchased the appliance.

 This appliance complies with the European Directives 2014/35/EU, 2014/30/EU and 2011/65/EU.

CANDY HOOVER GROUP S.r.l. Via Privata Eden Fumagalli, 20861 Brugherio (MB) Italy

GETTING TO KNOW YOUR CLEANER

- | | |
|--------------------------------|----------------------------------|
| A. Accessory Door | M. Main Nozzle** |
| B1. Hose Holder* | N. Carpet & Floor Nozzle* |
| B2. Handle Holder* | O. Battery Release Pedal |
| B3. Tube Holder* | P. Battery Pack |
| C. Variable Power Control* | P1. LED Lights Battery Indicator |
| D. Bag Door | P2. Battery Charge Status Button |
| E. Bag Door Latch | P3. Charging port |
| F. On/Off Pedal | Q. Charger |
| G. Bag Check Indicator | R. Bag |
| H. Accessory Door Latch | S. Exhaust Filter |
| I. Suction Regulator | T. Pre-Motor Filter |
| J. Hose | U. Bag Holder |
| K. Telescopic Tube** | V1. Crevice Tool* |
| Ka. Telescopic Tube Latch* | V2. Dusting Brush* |
| Kb. Telescopic Tube Adjuster** | V3. Furniture Nozzle* |
| L. Nozzle Latch* | W. Parquet Nozzle* |

GETTING TO KNOW YOUR CLEANER

Remove all components from the packaging.

1. Connect the hose to the cleaner main body. To release the hose, simply press the two latches on the hose end and pull. [1]
2. Connect the hose handle to the upper tube end. [2]
3. Connect the tube lower end to the hard floor nozzle** or accessories if required. [3]
4. Insert the battery pack by pushing it into the cleaner slot ensuring it is fixed in position, you will hear a click when fully connected. [4] To remove the battery pack, press the battery release pedal on the cleaner and take it out.

CHARGING THE BATTERY PACK AND USE

For first use, charge the battery pack for 5.5 hours.

To charge the battery pack, detach it from the cleaner by pressing the battery pack release pedal [5a] and plug the charger into the charging port located on the battery pack. The battery pack can also be charged when it is inserted into the cleaner. [5b] When the charger is connected, the LED lights battery indicator on the battery pack will illuminate in turn as the battery charges, until all four lights are illuminated.

Once fully charged, the four LED lights will remain lit and will turn off after 5 minutes.

IMPORTANT: The cleaner on/off pedal must always be in the OFF position during charging.

LED LIGHTS BATTERY INDICATOR:

- <15%, flashing
- 15%~25%
- 26%~50%
- 51%~75%
- 76%~100%

IMPORTANT: Always ensure battery has sufficient battery capacity before use. Charge your cleaner if one LED light is flashing (remaining capacity ≤ 15%).

When the cleaner is in use, the LED lights battery indicator will illuminate indicating how much charge is remaining.

When the battery charge level is around 20%, a sound alarm, consisting of 3 beeps, will signal that the battery is about to run out. If not charged, after a few minutes the cleaner will automatically switch off.

When the battery charge level is ≤ 15% , the first LED light will flash for 5 seconds before the cleaner will automatically switch off.

When the cleaner is not in use, the battery level can be checked by pressing the Battery Charge Status Button (P2). The LED lights battery indicator will remain lit for 5 seconds.

IMPORTANT:

1. Use only the charger supplied with your cleaner.
2. Charge temperature: 0~45°C.
3. When charging the cleaner, it will automatically turn off.
4. It is normal for the charger to become warm when charging.
5. Unplug the charger in the event of prolonged absence (holidays, etc.).

NOTE: To optimise the battery performance you should fully charge the battery pack on a regular basis or at least once per year.

USING YOUR CLEANER

1. Adjust the telescopic tube to the desired height by moving the telescopic tube adjuster** and raise or lower the tube to the most comfortable cleaning position. [6]
2. Connect the telescopic tube lower end to the Main Nozzle** or accessories, if required. In case the model is equipped with a Carpet and Floor Nozzle**, press the floor type selector* pedal on the nozzle to select the ideal cleaning mode:[7]
Hard Floor – Brushes are lowered to protect the floor.
Carpet – Brushes are raised for the deepest clean.

Carpet & Floor Nozzle* :

- **Hard Floor Cleaning:** Press the pedal on the nozzle on Hard Floor mode and adjust the slider on the nozzle on ALL FLOORS. In this position brushes, wheels

and wiper blade are lowered to protect hard floors. [8a]

- **Standard Carpet & Rugs Cleaning:** Press the pedal on the nozzle on Carpet mode and adjust the slider on the nozzle on ALL FLOORS. In this position brushes and wiper blade are raised while wheels are lowered to allow a perfect ease of movement on such surfaces. [8b]

- **Deep Carpet Cleaning:** Press the pedal on the nozzle on Carpet mode and adjust the slider on the nozzle on DEEP CARPET CLEANING. In this position brushes, wheels and wiper blade are raised for a deeper cleaning of your carpet. [8c]

WARNING: It is recommended to avoid potential scratching of wooden floors that the pedal is not set on hard floor mode and the slider on deep carpet cleaning.

3. Switch the cleaner on by pressing the on/off pedal on the cleaner main body.
4. Slide Variable power control to increase or decrease the power. [9]
5. Adjust the suction regulator to the desired level.
6. Switch off at the end of use by pressing the on/off Pedal.

PARKING AND STORAGE SECTION

1. The tube can be parked on the back or on the bottom of the cleaner for storage or temporary storage while in use. [10]
2. The hose, tube and nozzle can be in Nano Pack™ storage position when not in use*: [11]
 - A. Retract the telescopic tube to its storage length.
 - B. Remove the nozzle from the end of the telescopic tube.
 - C. Remove the hose handle from the telescopic tube.
 - D. Lift the hose holder at the rear of the cleaner and wrap the flexible hose around the product.
 - E. Park the hose handle on the product through the handle holder.
 - F. Assemble the nozzle into the parking slot underneath the product.
 - G. Assemble the telescopic tube into the remaining parking slot underneath the product.

CLEANER MAINTENANCE

Replacing the Dust Bag

If the bag check indicator is red please check and, if necessary, replace the bag.

1. Lift the bag door Latch to open the bag door, close the bag to avoid dust escaping by pulling the tongue and remove the bag [12]. The full dust bag should be disposed of correctly and carefully.
2. Fold a new bag as shown on the bag and fit by inserting the collar into the bag holder. [13]
3. Close the Bag door.

REMEMBER: The bag check indicator may be red if an obstruction has occurred. In this case refer to 'Removing a Blockage From the System'.

Cleaning the Filter:

To maintain optimum performance of your cleaner, please wash the pre-motor filter and exhaust filter after each 5 bag changes.

Cleaning the pre-motor filter:

1. Lift the bag door latch to open the bag door.
2. To remove the pre-motor filter slide the pre-motor filter frame from the cleaner. [14]
3. Remove the filter from the holder. [14]
4. Wash it in lukewarm water, and allow it to dry thoroughly before re-inserting it into the cleaner.[16,17,18]

Cleaning the exhaust filter:

1. To remove the exhaust filter, open the bag door and remove the filter pack. [15]
2. Wash the filter in lukewarm water and allow it to dry thoroughly before re-inserting it into the cleaner. [16,17,19]

REMEMBER: Do not use hot water or detergents. In the unlikely event of the filters becoming damaged, fit a Genuine Hoover replacement. Do not try and use the product without a dust bag or filter fitted.

Cleaning the permanent cloth dust bag* (certain models only)

To maintain optimum performance we recommend that you wash the permanent cloth dust bag under lukewarm water after every 5 full bags. Remove excess water and leave to dry fully re-inserting it into the cleaner.

Removing a blockage from the system

If the bag check indicator is red:

1. Check if the bag is full. If so, refer to 'Replacing The Dust Bag'.
2. If it is not full, then;
 - A. Do the filters need cleaning? If so, refer to 'Cleaning the Filter'.
 - B. Check if there is any other blockage in the system - Use a rod or a pole to remove any blockage from telescopic tube or flexible hose.

WARNING*: - The bag check indicator will remain red if the cleaner is used when the bag is full, if there is a blockage or if the filters are dirty. If used for a period over ten minutes with the bag check indicator red, an electronic cut out will switch the cleaner off to prevent any risk of overheating. If this should happen, switch the cleaner off, unplug and correct the fault (see 'Removing a blockage'). The cut out will automatically reset upon switching the cleaner back on.

Battery Replacement

This cleaner is fitted with a rechargeable Lithium ion battery pack which is replaceable.

WARNING: Only use approved replacement parts for your cleaner. Using parts not validated by Hoover is dangerous and will invalidate your guarantee.

WARNING: Do not try to open the battery pack and repair it by yourself.

1. Press the battery release button and the battery pack will be ejected automatically.
2. Remove the battery pack slowly from the cleaner.
3. Remove the old battery pack and replace it with a new one.

- Dispose of the batteries safely. Used batteries should be taken to a recycling station and not disposed of with household waste.

End of Product Life Battery Disposal

If the cleaner is to be disposed, the batteries should be removed. Used batteries should be taken to a recycling station and not disposed of with household waste.

IMPORTANT: Always fully discharge the batteries before removal and ensure the charger is unplugged.

- Run the cleaner until the batteries are completely empty.
- Press the battery release button and the battery pack will be ejected automatically.
- Remove the battery pack slowly from the cleaner.
- Remove the batteries from the cleaner.

Note: Should you experience any difficulties in dismantling the unit or for more detailed information about treatment, recovery and recycling of this product, please contact your local city office or your household waste disposal service.

ACCESSORIES AND NOZZLES

The crevice tool*, furniture nozzle* and dusting brush* are stored on board under the accessories door. And they can be fitted to the handle or the end of telescopic tube. [20]

- **Crevice Tool*** – For corners and hard to reach areas. [V1]
- **Dusting Brush*** – For bookshelves, frames, keyboards and other delicate areas. [V2]
- **Furniture Nozzle*** – For soft furnishings and fabrics. [V3]
- **Parquet Nozzle*** – For parquet floors and other delicate floors. [W]

USER CHECK LIST

Should you have a problem with the product, complete this simple user checklist before calling your local HOOVER service.

- Is there a working electricity supply to the cleaner? Please check if the cleaner is charged.
- Is the dust bag over-filled? Please refer to 'Cleaner Maintenance'.
- Is the filter blocked? Please refer to 'Cleaner Maintenance'.
- Is the hose or nozzle blocked? Please refer to 'Removing a blockage from the system'.
- Does the cleaner not switch on? Please check if the battery is charged.
- Can't the battery be charged?
- This may be a result of very long storage periods (over one year). Contact Hoover customer service to arrange battery replacement. Please refer to "Replacing the Battery".

NOTE: The voltage of correct charger is from 19V to 22V and the charging current is 1A to 2A.

IMPORTANT INFORMATION

HOOVER spares and Consumables

Always replace parts with genuine HOOVER spares. These are available from your local HOOVER dealer or direct from Hoover. When ordering parts always quote your model number.

- Battery pack: BAT18VLI 001 39800041

Quality

HOOVER's factories have been independently assessed for quality. Our products are made using a quality system which meets the requirements of ISO 9001.

Your Guarantee

The guarantee conditions for this appliance are as defined by our representative in the country in which it is sold. Details regarding these conditions can be obtained from the dealer from whom the appliance was purchased. The bill of sale or receipt must be produced when making any claim under the terms of this guarantee.

IMPORTANT: The battery in this cleaner is guaranteed for 1 year from purchase. After 1 year, the customer is liable for the cost of a new battery.

Subject to change without notice.